

**CAREERS** SERVICE INCLUDING ADVICE
ON COVER LETTERS,
MASTERS STATEMENTS AND
SPECULATIVE APPLICATIONS

# CVs & APPLICATIONS FOR UNDERGRADUATE & MASTERS STUDENTS

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# CVs and Applications: Undergraduate and **Masters Students** A book like this can't take all the stress out of applying for jobs, but our hope is that it will demystify the process and what the recruiters are expecting from you. There are also examples of successful applications written by Cambridge students and alumni to give you some inspiration. You will also find sections on managing your online presence and application forms, and there is expanded advice on personal statements for Masters courses and on making speculative applications. You don't need to read the book in order, but if you're new to making job applications, take a few minutes to go through the core principles of how recruitment works outlined on pages 4-13.

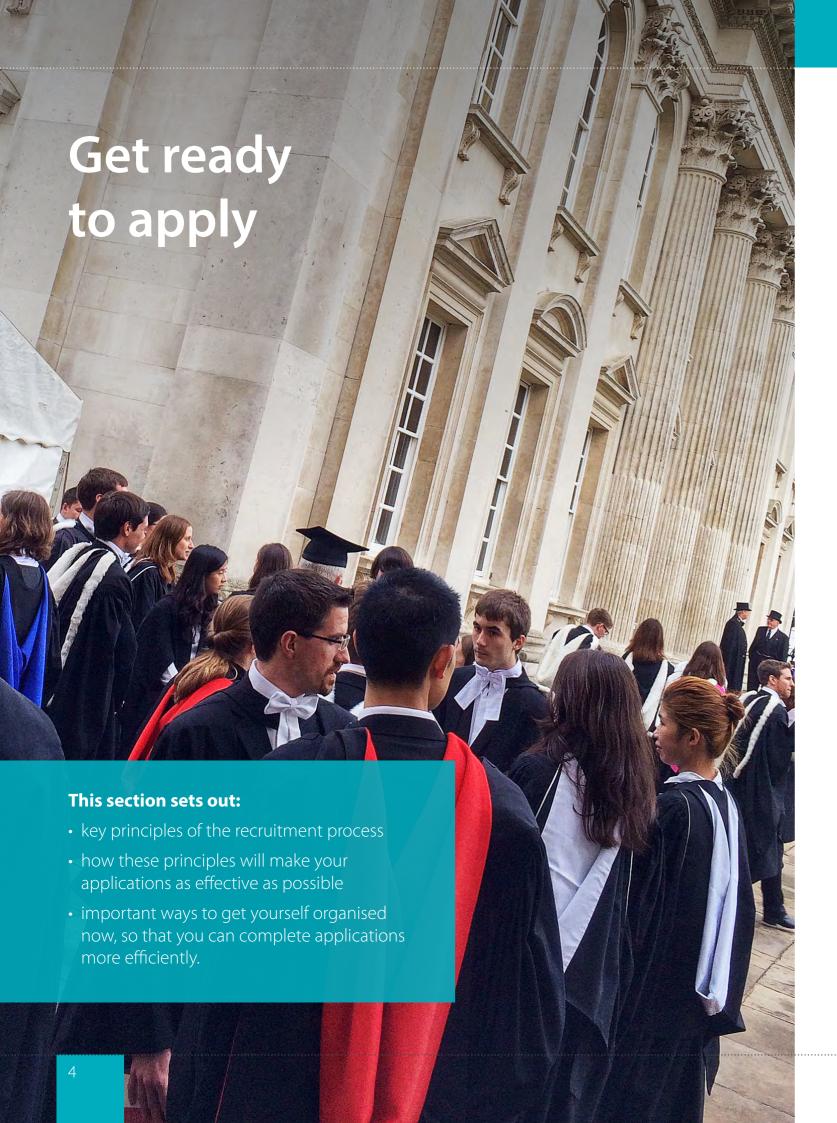
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# **Understand recruitment**

It's easy to approach applications with your own needs and wants in mind, focusing on what you would like to say about yourself, your qualifications and experience, and your perceptions of your own talents. But for successful job applications your starting point must be what your prospective employer needs and wants.

The employer's perspective

### THEY HAVE A NEED

Hiring staff is always about a particular need which serves the goals of the organisation, e.g. replacing someone who has left, growing the team, diversifying their skills, acquiring specific expertise. Even those organisations which have large annual graduate schemes keep them because they meet their business needs, but you shouldn't assume that any two employers' needs will be the same.

Turn to page 26-27 for more on how to research an employer's needs

### THEY ARE TAKING A RISK

It follows that recruitment always entails risk: if you need something to be done, hiring the wrong person could do damage to you, your team, or your organisation. At best, you will have to let the person go and re-appoint, but recruitment is costly and time-consuming. At worst, you will be stuck with an employee who hampers your work on an ongoing basis. Graduate recruiters may also worry about whether you might turn them down or leave if you get a better offer.

Your task

### **INSPIRE TRUST**

This inherent risk is why employers have to trust you. Your application (and the selection process which follows) must convince the employer that you can do the job, you will do the job, and that you will be a good 'fit' with the rest of the team. That's why you can't send identical applications to multiple employers: they can't put their trust in something which is generic and not tailored to their needs. Why should they?

Turn to pages 30-31 for advice on tailoring your application



# How employers will look at you

How employers select candidates to call to interview can be hugely varied, and selection often involves multiple processes. The factors they are assessing when looking at your application can be organised under the following three headings:



### 1. Eligibility

Do you meet the requirements to do this job? Do you have the necessary qualifications, experience, and skills? In many job descriptions, these will be listed as 'essential'. If you don't meet these criteria, you are simply ineligible and won't be shortlisted.

### 2. Suitability

What kind of person are you? Will you fit well with the rest of the team? Do you share the organisation's values and ethos? The language you use, the experiences you prioritise, what you say about your motivations – these all help give an impression of how suitable you are.

### 3. Potential

Employers will always be interested in what you might achieve in years to come, and past achievement is regarded as the best predictor of future performance. But do you also have ideas about the role and how it might develop? What's your plan for ensuring success?

As the diagram shows, these three factors are not equally significant. It's too big a risk for them to rely alone on speculations about what you might do in the future.



### Remember

- Employers are taking a risk when they hire new staff.
- A good application starts with thinking about the employer, not about yourself.
- Generic applications, sent off to lots of prospective employers without being adapted, don't work because they don't address the individual employers' particular needs.
- Make yourself appear less of a risk by targeting your application carefully – show that you are capable of doing the job, you are motivated to do it, and you will fit in well.
- Don't assume employers will automatically see your potential. Give them a reason to trust it.



### Next steps

- Continue to pages 8-13 for more information about the mechanics of shortlisting – what happens to applications once they have been received by an employer.
- Turn to pages 26-27 for advice on how to research an employer and identify their needs.
- Go to pages 16-19 if you want to read more about evidencing your skills.



# **Shortlisting**

Students are often naïve about the reality of the shortlisting process. People quote horror statistics about how briskly an application might get read – five seconds, ten, thirty – but quoting those numbers isn't the same as properly imagining how it feels to work through a whole stack of applications under pressure. Crucially, many candidates tend to assume that all of their application will be read carefully. It won't.

A sample shortlisting process:

# STEP 1 **CULLING**

Eliminating the ineligible or least qualified candidates. First impressions are key. Errors, incomplete or untailored applications, missing deadlines even by a few minutes – all count against you. Recruiters may scan for one key requirement. The majority of candidates will be rejected at this first stage.

### Step 1: Culling

The people reading your applications, put bluntly, do not have enough time. Therefore, they will be skim-reading. They won't be taking in every word carefully; they won't be pausing, going back over things, or asking themselves what you really meant.

Headings, keywords, opening sentences, and numbers will have impact. Irrelevant or ambiguous details will simply be ignored.

Remember: your readers will always have half an eye on the rest of the applications, because as soon as they've finished reading yours, they will have to read the next. And the next. In fact, they may have hundreds more to read.

# STEP 2 **RE-READING**

Looking at the remaining applications more closely. Each candidate may well be scored against the competencies of the role: the higher the score, the better the evidence for that competency. Even if, on first look, an application appeared strong, the scoring provides thoroughness and objectivity.

### Step 2: Re-reading

After the initial, negative stage of shortlisting to cull the applications to a manageable number, the employer can re-read the remaining ones in more detail. This will likely be the first point at which your application is read in full, instead of being skim-read.

# **DECIDING**

STEP 3

Weighing up scores and other assessments. Typically, more than one person will be involved for the sake of fairness. Difficult decisions need to be made, and debate can be fierce: by this stage in the process, any prospective candidates still under consideration are well qualified. It comes down to fine judgements.

### Step 3: Deciding

Selectors will use all of the available evidence – including any online tests or assessment – to decide whom to call to interview. It's very unlikely they will use references at this stage. Making these decisions can be contentious, and selectors can disagree strongly, but employment law dictates that decisions have to be evidenced by what you've said in your application. Employers can't give you the benefit of the doubt or speculate what else you could have said. That's why tailoring your application to each job description is so essential.



### Reality check

Not all employers have specialist recruitment teams. This task is often given to employees on top of their other work. Organisations with dedicated recruitment teams tend to be the ones with large, well-established schemes, so they have vast numbers of applications to process.

"The key to being successful is submitting a well-written application for jobs for which you are qualified."

Chief Outreach Officer, UN Secretariat

### How an employer might use a scoring grid

Various strategies are used to compare and evaluate candidates, but one of the commonest methods is to use a score grid: a numerical value is given to the evidence you offer for each of the competencies in the job description. The higher the score, the better the evidence provided, i.e. more convincing, more relevant, more plentiful.

This is why you must adapt your applications assiduously to every new job – ensuring you are giving evidence of all their requirements.

# "It's important to tailor your CV/application to each job that you apply for."

Head of Global Recruitment, Metaswitch

### **About University of Cambridge Museums**

The University of Cambridge Museums comprises eight museums: The Fitzwilliam Museum, Kettle's Yard, and six embedded museums housed within their academic departments: the Sedgwick Museum of Earth Sciences, the University Museum of Zoology, the Museum of Archaeology and Anthropology, the Whipple Museum of the History of Science, the Polar Museum, the Museum of Classical Archaeology and the University Botanic Garden.

# **University of Cambridge Museums** Marketing Assistant

Throughout 2017 the University of Cambridge Museums will deliver a season of activities to mark the UK-India Year of Culture 2017 – a programme of exhibitions, events, digital engagement, discussions, installations and more within the museums and the city of Cambridge.

The assignment will provide marketing support for the University of Cambridge Museums Marketing & Communications Coordinator, with a focus on marketing activity for the India season.

### Requirements

- Creative and enthusiastic with marketing experience
- An interest in the museums sector
- Excellent organisational skills and the ability to multi-task
- Confident using a variety of social media channels
- Experience in using Adobe InDesign and Photoshop
- Confident working with social media and Google Analytics
- Excellent spoken and written communication skills
- Attention to detail and accuracy
- Enjoys working flexibly as part of a team but can work independently with minimum supervision, taking responsibility and initiative where required
- Ability to prioritise and comfortably adapt to changing circumstances and requirements

Competency/ Essential criteria	Meg McDonald		Finn Griffiths		Andrew Sim Sze Jien	
Creative and enthusiastic with marketing experience	Publicity officer for student society	3	Marketing internship with L'Oréal	5	Did Art A Level and May Ball marketing	4
An interest in the museums sector	Summer job in museum café	3	Cambridge Science Festival volunteer and year 11 work experience	5	Spent a month at V&A (networked at Careers Service event)	4
Excellent organisational skills and the ability to multi-task	Bar work well explained	4	Well evidenced from NatSci degree	4	Sales job over Christmas - amusingly and well explained	5
Confident using a variety of social media channels	Increased Facebook group for student society	4	No evidence given	٥	Used crowd funding to cover costs of unpaid internship	4
Experience in using Adobe InDesign and Photoshop	Nice layout of CV	3	Attended courses	3	Used for May Ball	4
Confident working with social media and Google Analytics	Evidence given from student society website	4	Evidence from L'Oréal internship	ક	Good explanation from May Ball website	4
Excellent spoken and written communication skills	Cover letter written well	3	Evidence from degree and student society	4	Writes for Varsity - Live Links in the CV	5
Attention to detail and accuracy	Described in producing publicity material for college society	3	Evidence from lab work	4	Good evidence from Christmas stock-taking	4
Enjoys working flexibly as part of a team but can work independently with minimum supervision, taking responsibility and initiative where required	Well evidenced from student society	4	Good examples from working at summer camp	4	Left in charge of shop when manager was ill	4
Ability to prioritise and comfortably adapt to changing circumstances and requirements	Prioritisation of work following glandular fever	4	Good evidence from internship and lab work	5	Some evidence writing for Varsity as events occur	3
Total		35		39		41

Essential criteria on the person specification are turned into a row on the scoring grid – one row per item.

Finn Griffiths was given more points than Meg McDonald, but Finn gave no evidence of confidence with social media. Thus he does not meet one of the essential criteria and is unlikely to be shortlisted.

Candidates are given a score against every item. This ensures parity.

CVS AND APPLICATIONS Get ready to apply

### Imagine this

The person doing the shortlisting is at home after a full day's work. They've taken all the applications home with them and opened a bottle of wine; they know that, strictly speaking, they shouldn't have done either of those things, but they work hard and they didn't really want to do the shortlisting in the first place. They can't go to bed until they've come up with a list of candidates to invite to interview, because the shortlisting meeting is first thing tomorrow morning.

What mood do you think they're in? How do you think that affects the way they'll read your application?

Of course, there's no guarantee that any of this will be the case. But it might be. Focus on someone in this kind of situation and write your application for them. If you can persuade a person who's stressed, tired, and working as quickly as possible, you can persuade anyone.

### What if I don't hear back?

It's very unusual for employers to get back to candidates they don't want to take forward to the next stage. Don't let this discourage you. Determine to tailor your next application even more fully. Spend your limited time on a few quality applications rather than multiple generic ones.



You can simulate what the skimreading stage of shortlisting is like:

- 1. Gather some friends who are also making applications.
- 2. Swap CVs with one another.
- 3. Give yourselves 30 seconds then swap with the next person; continue until everyone has read each CV once.
- 4. Without looking back at the CVs (it's about first impressions and memory), discuss what stood out, which information you focused on, what you found frustrating, etc.

You can choose to include cover letters or application forms, too. Just adjust the time accordingly.



### **Next steps**

- Turn to pages 32-33 for advice on how to lay out your CV so that it can be skim-read effectively.
- Jump to pages 62-64 for tips on how to structure cover letters so that your most important messages stand out to a reader who is skimming.



### How quick is a skim-read?

There are so many stories about how little time an employer will spend skim-reading your application. The truth is, it will depend on the employer, the job, the volume of applications received, perhaps even the time of year.

One employer that recruits from Cambridge had 4000 applications for their grad scheme – and only two staff to sift them all. Don't let this scare you – use that information to help you make an application that will stand out at the first skim-read.



### What if my application won't be read by a human being?

Certain employers, including some of the major graduate recruiters, use electronic screening to manage the first round of selection. This eliminates potential bias, but it means that you have to pitch your application carefully:

- Keywords need to be both accurate and prominent.
- · Generic applications don't work, because the keywords you need will change from one employer to the next.
- To maximise keyword hits, use nouns rather than verbs ('marketing' not 'marketed') and terms ('Microsoft Access' not 'database packages').



proper nouns rather than generic

# Save time: put together a bucket CV

Keeping a bucket CV is a simple tactic that will help you to hone your application skills and save you valuable time. You can start putting one together right away and keep it updated on an ongoing basis.

### What is a bucket CV?

It's the totally unabridged document where you capture everything:

- what you've done, where, and when
- your achievements
- roles and responsibilities you've undertaken
- your skills and examples of where you've used them.

It's a source of vocabulary and keywords, and a compendium of empirical evidence that proves you have been successful in your endeavours, professional and personal.

### How do I make one?

- Use subheadings to note down what you have done, e.g. education, work experience, leadership, working in a team, positions of responsibility, IT skills. Or sector specific experience e.g. publishing experience, banking-related experience.
- Use 'Tags': think what other words an employer might use to describe the same idea, e.g. teamwork, interpersonal skills, cooperation, supporting others...
- Move beyond personal opinions: you can't just say that you have a skill or you undertook a role; you need to collect evidence of success.
- Don't worry about length, structure, or format you are never going to send your bucket CV to an employer. It's for your reference.



### Remember

Keep it up to date. The fuller and more accurate your bucket CV, the more quickly you will be able to put together an application.

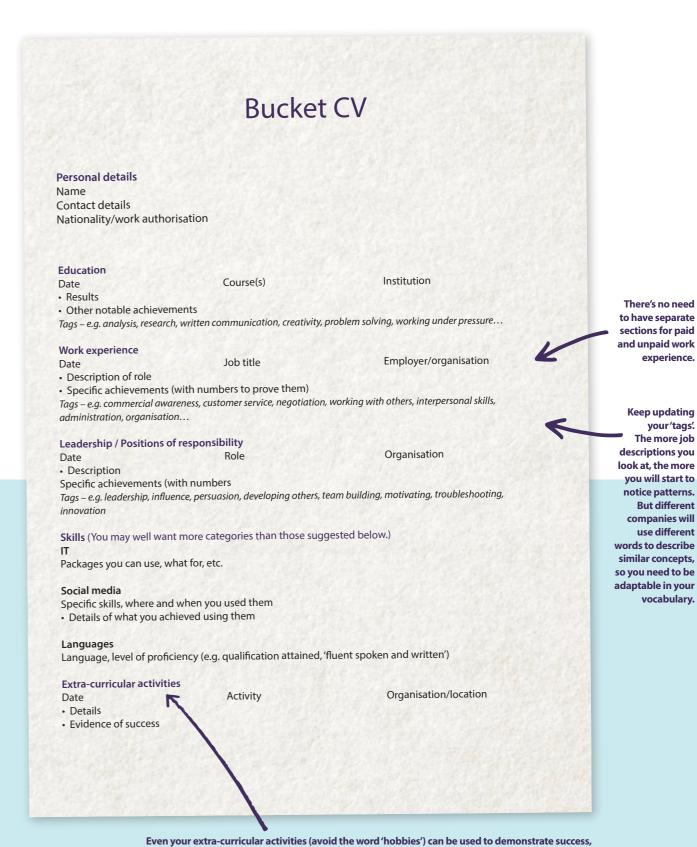
"Ensure you can demonstrate a passion for the industry you are wanting to enter."

Graduate Recruiter, G's Fresh



Avoid the word 'other' in a subheading it signals to the reader that the section is unimportant, and it doesn't help you to organise your evidence.

Numbers have the most impact with employers, e.g. 'one of 10 Cambridge students selected for Gates Scholarship', 'improved ticket sales by 10%', 'attracted 10,000 hits to blog, 'raised £1000 from donors'. But it's not always easy to pinpoint your quantifiable measures of success, and it gets harder the longer ago the experience happened. So capture the numbers when the experience is still fresh in your mind. Give yourself enough time to find the metrics you need.



e.g. 'captained team to first league win in six years' or 'won award for most improved player'.

your'tags'.

# **Evidence to collect**

Here are some examples of skills headings and 'tags', as well as the kinds of evidence you might want to collect in your bucket CV. The list is based on common competencies which employers look for, but it is not exhaustive or prescriptive.

You have to judge carefully what constitutes valuable evidence for you. Employers will assess candidates according to their career stage. It might be acceptable for a fresher to talk about leaving

home and coming to university as an example of being adaptable, but a finalist will be expected to draw on achievements at university and preferably some work experience.

Competency requirements	Experience you could draw on	Active verbs
Adaptability/ready and quick to learn Your breadth of interests; ability to move rapidly between topics; readiness to change field of activity	<ul> <li>living abroad (during upbringing or as part of course)</li> <li>the range of your extra-curricular activities</li> <li>switching degree courses</li> <li>cross-disciplinary research</li> <li>transitioning from home to Cambridge</li> <li>transitions between Cambridge term and vacation work settings</li> <li>picking up language skills</li> </ul>	recognised, re-assessed, explored, learned, changed, travelled, adapted, extended, combined, improvised
Ambition/ commitment You can set high standards; aim to improve; aim for difficult goals; have stamina and resilience	<ul> <li>coming to Cambridge from non-university home, non-Cambridge school, non-UK country, as a mature student, as a graduate student</li> <li>self-financed study</li> <li>improving yearly academic results, academic awards</li> <li>learning new skills (IT, social media, languages, etc.)</li> <li>volunteering/unpaid work experience</li> <li>successful sporting/music/campaigning/fundraising activity</li> <li>Duke of Edinburgh, Young Enterprise</li> <li>on the river 6 days a week, rain or shine, with 5am starts AND a 9am lecture</li> </ul>	aimed, attained, awarded, determined, effected, decided, improved, succeeded, persevered
Analysis/research/ attention to detail An ability to arrive at an understanding by breaking down complex material or situations into constituent smaller parts; marshalling information; seeing connections; logical thinking; accurate working	<ul> <li>your academic work, e.g. close critical reading, following dense arguments, experiments, observation, critical listening and efficient notetaking in lectures</li> <li>decoding languages (scientific, computer, diagrammatic, theoretical, music, foreign, literary styles)</li> <li>assimilating large amounts of material, evaluating it critically, selecting relevant material</li> <li>project work or developing a new initiative; report produced during work experience</li> <li>student journalism, editorial work</li> <li>unravelling issues while counselling others</li> </ul>	analysed, assessed, clarified, diagnosed, edited, identified, interpreted, investigated, monitored, proved, researched, structured, reviewed

Client-facing/ customer service skills Creating, building, maintaining good working relationships with clients, customers or contractors; being a dependable and credible representative of your organisation; committed to giving high-quality customer service	<ul> <li>customer service experience, e.g. in retail, call centres, leisure activities, tourism</li> <li>representing one organisation at its interface with another</li> <li>presenting papers at conferences or in committees, anticipating and dealing with questions or challenges</li> <li>involvement in changes or improvements within organisations that might benefit their stakeholders</li> </ul>	convinced, demonstrated, adapted, solved, improved, negotiated, persuaded, conducted, introduced, represented, responded
Commercial awareness Your interest in how and why businesses operate and become successful; understanding clients' and customers' requirements	<ul> <li>interest in current affairs, listening to/reading business news (NB be prepared to back this up)</li> <li>financial role in extra-curricular activities (quantified)</li> <li>any shop/sales/service experience giving understanding of customer/client needs</li> <li>involvement with company sponsorship, from financing student art exhibition to funding degree studies</li> <li>adding value – improving an existing situation/service/profitability</li> <li>dissertation/thesis title to reflect (where possible) commercial implications in simple layperson's language</li> <li>following the stock exchange, personal investments</li> </ul>	achieved, increased, budgeted, advised, marketed, fundraised, networked, recommended, set up, delivered, managed
Communication, oral You can explain things clearly; express ideas; structure logical arguments; give information in speeches in an appropriate style; listen effectively; handle questions	<ul> <li>making presentations as part of academic work or as extra-curricular activity, e.g. introducing speakers, being faculty or union rep, reporting on findings as part of vacation or other work</li> <li>teaching, selling, campaigning experience; dealing with customers, e.g. as a waitress, bartender</li> <li>drama, debating</li> <li>delegating to others</li> <li>counselling, care work</li> </ul>	briefed, debated, expressed, explained, campaigned, informed, publicised, reported, taught
Communication, written Your experience in producing grammatical, correctly spelled, logical, structured, lively, persuasive and effectively laid-out text	<ul> <li>essays, reports, dissertations</li> <li>student journalism, publicity, sponsorship requests, editorial work</li> <li>report produced during vacation work</li> <li>blogging, writing for websites, creating communities via social media</li> </ul>	briefed, corresponded, corrected, translated, published, wrote, reviewed, scripted, revised

		I			
Competency requirements  Independence/ confidence You can establish a rapport with strangers; make effective contacts; cope with unfamiliar situations; take decisions; take the initiative	<ul> <li>independence/confidence</li> <li>You can establish a rapport with strangers; make effective contacts; cope with unfamiliar cituations; take decisions; take the initiative</li> <li>independent academic work, choosing and planning project and dissertation topics</li> <li>arguing a case in supervisions/seminars</li> <li>dealing with other people, especially senior colleagues: in college bodies and authorities, in workplace during vacation/project placements/ voluntary work (e.g. selling, phoning, presenting to groups)</li> </ul>	chose, coped, enjoyed, gained, observed, followed up, initiated, transformed, performed, supervised	Persuasiveness/ negotiation An ability to convince others of the value of your point of view; achieve your own objectives; get others to change their view and agree with you	<ul> <li>holding your argument in a supervision</li> <li>committee work</li> <li>liaison with senior members (arranging work, negotiating extensions, as rep of student body), college porters, sponsors, outside suppliers</li> <li>debating, campaigning, publicity, fundraising</li> <li>enlisting anyone else's help</li> <li>student politics/hustings, being elected and holding elected posts</li> <li>devising fieldwork and persuading others to meet you</li> </ul>	advocated, assured, convinced, enlisted, persuaded, negotiated, reasoned, re-evaluated, encouraged, consulted, liaised
Interpersonal	<ul> <li>thriving on Cambridge's competitive environment, challenging teaching styles, home/university differences, isolation, unstructured time, self-planned and managed timetable</li> <li>independent travel</li> <li>choosing academic course(s), dissertation topic(s), career, employer</li> <li>mediating in disputes/misunderstandings, e.g.</li> </ul>	advised, assisted,	Planning/organisation Show you can decide on priorities; work out a timetable; carry out tasks according to plan; meet deadlines	<ul> <li>dissertation/project report, essay and other supervision preparation</li> <li>balancing the demands of your Cambridge life</li> <li>management or production of an event or campaign</li> <li>planning how to use the vacation, organising travel, planning your job-hunt</li> <li>working under pressure, e.g. a 1-year Masters</li> </ul>	designed, ensured, implemented, mapped, completed, organised, scheduled, prioritised, specified, targeted
You can relate to people in appropriate and effective ways; enable support; delegate; liaise; cross-cultural understanding	<ul> <li>trediating in disputes/misuriderstandings, e.g. teams, committees</li> <li>organising events, travel, college issues</li> <li>handling challenging people in testing situations, including complaints, e.g. waitressing/bar work, travel, college staff, call centre, customer service</li> <li>sensitivity to different regional/class/cultural attitudes, e.g. travel, voluntary work, vacation jobs</li> <li>managing, supervising, training, teaching people, e.g. running events, voluntary work, gap year experiences, tutoring</li> </ul>	changed, coached, enabled, liaised, listened, guided, resolved, reconciled	Problem solving/ creativity/innovation Evidence of defining a problem; identifying needs; being resourceful; seeing variant points of view; using lateral thinking; devising and applying effective methods	<ul> <li>working under pressure, e.g. a 1-year masters</li> <li>your studies – prioritising your work and doing it</li> <li>sorting out your finances/the finances of a club, society, etc.</li> <li>leisure activities such as chess, logic games</li> <li>arts/media activities</li> <li>novel ideas for fundraising, events</li> <li>doing lots of different things in your vacation</li> <li>initiating effective change, individual contribution during vacation job or other work</li> <li>understanding and dealing with problems encountered in college/workplace</li> </ul>	explored, composed, created, designed, developed, invented, solved, achieved, introduced, re-structured, simplified
Leadership Innovation; ability to motivate others; direct; plan; delegate; oversee; chase up or trouble- shoot	<ul> <li>chairing a committee</li> <li>organising an activity, e.g. co-ordinating publicity for an event, directing/producing an event</li> <li>starting a society, initiating change, e.g. in college, organisation, expanding society membership</li> <li>running a campaign (political, charity)</li> <li>editing a paper/magazine/book</li> <li>working with younger people (teaching, holiday camp, etc.)</li> <li>captaining a team, training others, e.g. in sport, handing on to a successor</li> </ul>	chaired, delegated, encouraged, directed, launched, motivated, initiated, inspired, represented	Teamwork Your ability to cooperate with others to achieve an agreed objective	<ul> <li>entrepreneurial activities</li> <li>any team situation (sports, committee work), event production/management, choir, orchestra</li> <li>being supportive, to individuals or through volunteer schemes, e.g. Nightline</li> <li>routine vacation work, e.g. production line, office work</li> <li>project work in a group (degree, Masters, or vacation), Young Enterprise</li> <li>travelling with friends</li> </ul>	agreed, cajoled, contributed, discussed, engaged, included, involved, joined, participated, supported

# Manage your online presence

More and more employers are using online social or professional networking tools to look for good potential hires. In a few sectors – such as advertising, marketing and media – you may find that some opportunities are only advertised via social media. Generally, if an employer you're interested in has a busy social media profile, they will want to see that you're using the same platforms. And at the very least, you should expect any employer to google you before offering you a job. Make sure that your online presence doesn't put them off.



**LinkedIn** is the most widely used professional networking tool. Most employers will look for your LinkedIn profile at some stage in the recruitment process, and there are thousands of jobs advertised on there. Employers now use LinkedIn for headhunting, even at graduate level.

It is free to set up an account, and you can use the service in many useful ways without a paid subscription. In some cases, not having one will actively count against you, e.g. in those sectors like PR or communications where professional use of social media is a key part of the industry.



Some organisations use **Facebook** as a way of getting their message out there, but it is regarded as primarily a social rather than a professional platform. Few employers will look for your Facebook profile, and some have a policy on not being 'friends' with students. It is still worth keeping your privacy walls up though.



Some employers are launching recruitment drives using **Twitter** before or instead of more traditional methods. There are also opportunities such as internships to be found using Twitter. Follow people and organisations, keep up to date with 'hot' topics and the latest industry news. Find out about company culture, important initiatives, relevant awards and accolades. Share items of interest to you and comment on them. Be distinctive but always professional.



### **Next Steps**

- Manage your privacy settings and keep them updated.
- Keep your social media accounts up to date and remove old/unused ones.
- Manage the image you present on social media – think about what photos you are tagged in and be cautious about work-related comments that you make online.
- Find out how employers of interest to you are using social media in their recruitment. Do you need to keep an eye on their Twitter feed? Are they on Facebook? Do they use LinkedIn?
- Connect to people working in areas of interest to you through social media follow up meetings with people at events or join in online discussion groups.

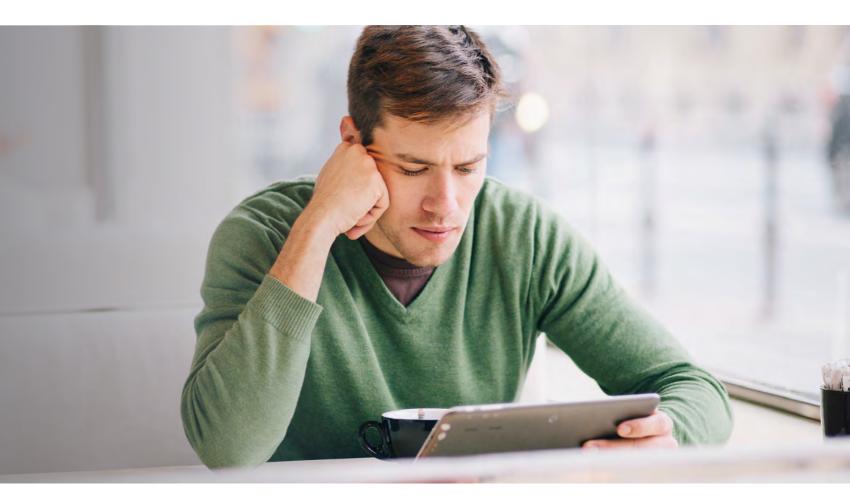


### Top tips for LinkedIn

- Ensure that you have a professional photo, e.g. in a work clothes, with a suitable background.
- A complete profile looks better than a halffinished one.
- LinkedIn works on keywords, so think about the sort of words that are related to the type of work you are most interested in, and include these throughout your profile. You can get good ideas of keywords by looking at job advertisements.
- Connect to people you know through work or study, and join relevant groups.
- The recommendations feature can be powerful.
   An employer checking out your profile will take note of what others say about you. Ask previous employers or colleagues from work experience to make a comment about you (and then link to their LinkedIn profile).
- Add any other online platforms you use that might enhance your profile – Twitter, Facebook, blogs, websites, Flickr (if you have quality professional level images on it) etc.

"You can also use LinkedIn as a research tool, to see what Cambridge alumni in your subject have gone on to do. Do an advanced 'People' search using keywords to describe the sector you're interested in + location 'UK"

Careers Adviser,
Cambridge University Careers Service



# Manage your referees before you apply

Most jobs ask for two references, and it's common to choose one academic referee (e.g. a Director of Studies or Senior Tutor) and one referee who knows you from outside university. If you are currently or have recently been employed, it would be usual for your line manager to be one of your referees.

References are rarely requested until late on in the recruitment process, e.g. at the interview stage or possibly just as a formality once a candidate has been selected.

### **Tricky situations**

If you feel that you should ask someone to write you a reference (e.g. your Director of Studies) but you are worried that you don't get on well with them, you have two options:

- First, you might choose to risk it and put them down.
   Can you gauge how realistic it is that they would write you a genuinely negative reference? One that is simply mediocre might not be so bad, depending on when the prospective employer consults the references.
- Second, you might choose not to put down that person's name as a referee. In this case, you should be prepared to explain (at interview) why you did not choose the obvious person.

If you suspect that a poor reference might be causing you problems, discuss it in confidence with a Careers Adviser.



### **Reality check**

Lots of students get stressed about references, especially whom they should ask to write them. But for employment, references might not be as important as you think. According to a recent survey by Monster (a recruitment website), references were the least important factor that interviewers considered when hiring – after work experience, first impressions of the applicant, education, and professional qualifications.

On the other hand, for further study, references attesting to your academic ability are very important.



### Remember

- Referees are expected to know the applicant. Don't approach someone who doesn't know you well just because they're 'a big name'.
- Be professional and respectful of people's time. Ask people well ahead of the deadline if they would be happy to write you a reference, and if you are likely to ask them for numerous references, give them a rough schedule so that they know what to expect.
- Discuss with your referees what, if any, information they want from you, e.g. a copy of the application you submitted, notes on what you are hoping they might be able to say, information about the other referee and why you've chosen those two, etc.
- It's fine to use overseas referees just ensure that you give relevant guidance on your referee's level of English.

# **Work permission**

There are frequent changes to the rules affecting international students and recent graduates who wish to work in the UK. At the time of writing, there is no way to know how the Brexit negotiations will ultimately impact EU and EEA citizens' right to work in the UK, or, in turn, what rights to work in Europe UK citizens will retain. It is your responsibility to know what rights to work you have, and how these might affect your job applications.

For regularly updated information, see:

- UK Visas and Immigration (UKVI part of the Home Office): https://www.gov.uk/government/ organisations/uk-visas-and-immigration
- UK Council for International Student Affairs (UKCISA): www.ukcisa.org.uk
- International Student Team (IST) at Cambridge –
  providing advice on student visas, dependant visas,
  graduate entrepreneur visas, student visitor visas,
  as well as information on other options for work
  visas: www.ist.admin.cam.ac.uk. (See also: www.
  internationalstudents.cam.ac.uk/visas-after-studying).

You need to anticipate employers' questions about your eligibility to work in the UK in your job applications, and a factual statement of your circumstances is usually the simplest way to do this.

Some employers are – at various times, for various reasons – unable to sponsor international students for visas. There's no point withholding information if, in the end, it simply means that a job offered to you will have to be taken away.

### **Examples of how to explain work permissions:**

Nationality: Swiss (right to work in the EEA)

Nationality: Dual Nationality US / German (right to work in USA and throughout EEA)

Nationality: Icelandic (EEA national)

Nationality: Australian (eligible to work – UK ancestry)

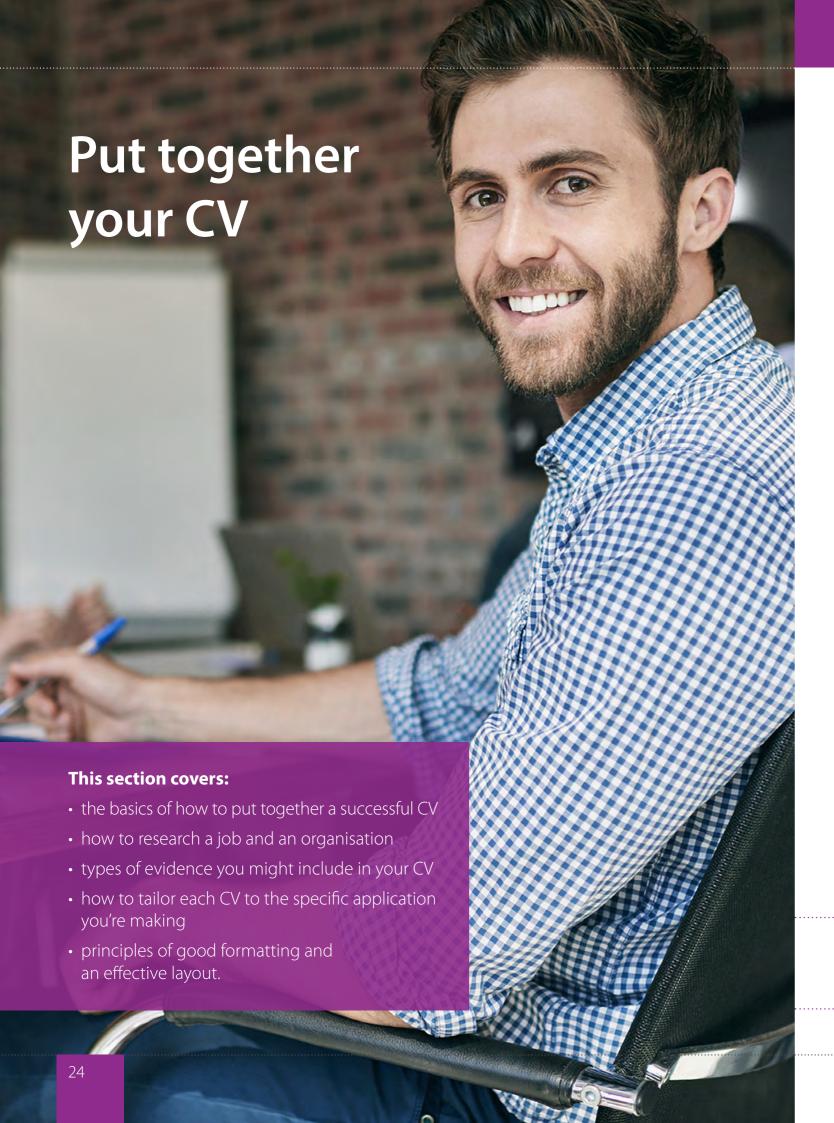
Nationality: Congolese (work visa not required – UK permanent resident)

Nationality: Indian/American/Russian/Brazilian (Tier 4 Doctorate Extension visa, permission to work in the UK for 12 months; option to switch to Tier 2 visa thereafter).

"The diversity of our workforce enables us to reflect and understand our patients and the health care professionals we serve. So, at AstraZeneca we welcome applicants from a wide range of nationalities."

Adam Isle, Global Graduate Programme Manager

 $\sim$  23



# **Core principles**

Your CV – in the UK rarely referred to, in full, as your *curriculum vitae* – is a factual summary of your achievements.

### CVs must be:

### **Professional**

Employers will use it to form an impression of you

### Selective

Don't try to say everything

### **Prioritised**

Employers want to find the most relevant information quickly – they won't search for it

### **Flexible**

You will need to tailor it for each application you make

### **Evidenced**

Employers won't just to take your word for the positive things you say about yourself

### **Well-organised**

Even somebody skimming your CV very rapidly should see your best evidence

### **Error-free**

Employers won't excuse carelessness



This diagram was used, on page 6, as a model for how employers assess candidates. Applying the same logic to the CV tells us:

The CV is the main guarantor for your **eligibility** – i.e. it demonstrates that you have the required skills and experience.

How you tailor your CV goes some way toward signalling to the employer your **suitability**. The order of the sections, the language you use, the evidence you select – all show how well you understand the employer's priorities.

CVs describe the past and the present; they rarely look forward, so it's hard to show **potential**. That is more typically done in the supporting documents and/or application form.

### In this day and age... do I even need a CV?

The answer is: yes, sometimes. Many online forms invite you to attach a CV as well as answer their questions. And even for those forms that don't, a bucket CV will be an invaluable source of material.

Put together your CV

# Research: don't assume

You can't hope to make an effective, well-tailored application without properly doing your research. Don't just assume you know about the job, the employer, the sector, etc. No two roles are the same, however superficially similar they might appear.



### Reading between the lines...

 The references to Unilever's global business and varied culture suggest it would be advantageous to show where you have worked with a diverse range of people.  The mention of the Future Leaders Programme is also telling: the selectors will be assessing your potential not just for the summer placement, but also for their graduate scheme. This gives you a big clue as to how you should describe your motivations and career plans.



# Assumption busting: what do you actually know?

The job description is just the starting point for understanding the role and the employer. Answering the questions below should help you visualise what it would be like to do the job – and enable you to demonstrate your suitability.

### 1. Why does this job exist?

What purpose does it serve? How does it meet the employer's need?

Why does this job exist now? Has anything changed?

### 2. What will you actually be doing?

What tasks will you be carrying out on a dayto-day basis? Working with big data sets? Driving round the country visiting suppliers? Editing documents? Organising events?

# 3. What distinguishes this organisation from its competitors?

What makes the organisation unique in their eyes?

What do their competitors say?

Does anyone else have an opinion, e.g. trade press, personal contacts?

What's your assessment?

### 4. What is their 'business model'?

Are they profit-seeking? Not for profit? A mixture of the two?

How do they earn their money (start-up or operating costs, profits, funds to invest, etc)?

### 5. How does the organisation define success?

How do they assess their results, e.g. profitability, return on investment, social impact, etc?

What do they regard as poor performance? Outright failure?



# How do you get answers to these questions?

### Desk-based research is always an option

- Don't skip over the 'about us' section of the employer's website.
- What do they say about their values or mission?
- Pay attention to any social media, news feed, articles of interest. What is the employer talking about? What are they proud of?
- Find out if they've been in the press recently.

### Talking to people is also valuable

- Do you know anyone whom you could ask?
- Note that, for the example Unilever placement, there are nine Gradlinks registered with the Careers Service.



Put together your CV

CVS AND APPLICATIONS

# **Types of CV**

In principle, there are two distinct types of CV – chronological and skills-based. The most traditional format is chronological: you stick to conventional sections like education and work experience, and in each section you list the most recent item first. By contrast, a skills-based CV is organised thematically, with sections for each of the key competencies required for the job. In practice, a hybrid of the two types often works well: you present education and employment histories in reverse chronology, and then use skills headings to organise and expand on your relevant achievements.

Type of CV	Positives	Negatives
Chronological	<ul> <li>traditional, familiar, uncontroversial</li> <li>employers know what to expect, so they can probably skim-read the whole CV more quickly</li> <li>you can still have a skills section, where you draw out key evidence from your experiences – typically after the traditional education and work experience sections</li> </ul>	<ul> <li>conventions are rigid, e.g. separating education from work experience, listing everything in reverse order</li> <li>how you are viewed will be heavily determined by what you have done in the past, which can be disadvantageous if your most recent experience is not the most relevant for the job</li> </ul>
Skills-based	<ul> <li>can be useful if you have very little work experience and need to use extra-curricular activities to demonstrate that you meet the employer's selection criteria</li> <li>flexible – allows you to take control of how an employer reads your career history, which is particularly useful for people making a career change or those with complex career histories</li> <li>lots of scope to prioritise different experiences for different applications, e.g. if you're using skills headings, you can adjust the order in which they appear to match the employer's priorities</li> <li>you can still give details of your qualifications and experience, and the relevant dates, typically at the beginning or end of the CV</li> </ul>	<ul> <li>less common than chronological CVs         <ul> <li>some employers dislike skills-based</li> <li>CVs because, often, they just want to get a feel for your career to date</li> </ul> </li> <li>if you make it hard for an employer to see your 'story', they might worry that you're trying to hide something</li> <li>can seem too subjective, i.e. using lots of skills buzzwords and not backing them up with solid evidence</li> <li>the prominence given to skills and the resulting lack of chronology can make it hard to show progression, e.g. being promoted or retained</li> </ul>

### What about a creative CV?

A creative CV uses innovative design to present relevant career information. But be very wary of using this option. Even design agencies say that they typically prefer a traditional CV. They would look to your design portfolio for evidence of your creative skills.

### Always tailor

Whichever format you choose, ensure that it is well adapted to each new application.

In the case of skills-based CVs, it's particularly important that your headings are right for the vacancy. This includes, for example, making sure that your vocabulary matches that of the employer, e.g. 'communication' or 'presentation', 'administration' or 'organisation'?

Employers outside the UK will have different expectations about CVs. Use a tool like **GoinGlobal** (available via the Careers Service website) to check the conventions in the country you're applying to.

"Avoid bland and generic personal profiles. A brief profile is fine but it must feel real."

Graduate Recruiter, Rolls Royce



### What are 'personal profiles'?

A personal profile is a blurb or elevator pitch at the top of the CV, where you describe yourself. It is intended to grab an employer's attention.

Profiles were very trendy for a while, but they are not universally popular. They can be cringeworthy, and many employers prefer to read the facts in the CV, not a subjective summary.

In the UK, they are generally unnecessary and best left out.

### When might you include one?

- You might include a 'career objective' statement. But then... won't this be obvious from what you're applying for?
- A summary of key skills or achievements can help to give focus, but these need to be carefully chosen and absolutely relevant.
- You might write a profile as a kind of sample 'sales pitch', e.g. if you're applying for jobs where you will need to produce pithy advertising copy.

**Put together your CV** CVS AND APPLICATIONS

You can tailor

any/all parts

of your CV, but

this applicant is focusing on tailoring

the relevant

experience

section.

Market Research Analyst

Requirements include:

- Ability to manage own workload

effectively and plan time

- Excellent written English and

strong communication skills

- Excellent interpersonal and leadership skills

- Strong research and analytical skills,

logical and rigorous thinking

# How to adapt a CV

On this page are three examples of the same CV, adapted for different jobs. As you can see, this doesn't usually mean using significantly different content – although as your career develops, you may have enough experience to draw on that you chop and change. More commonly, tailoring is about telling the story of your achievements in different ways, so that their appeal is different.

# **Annabelle Swift**

Jesus College Cambridge CB5 8BL Term Address:

Home Address: 17 Rawdale Close Chorley Lancashire PR7 4AP 07797 264505 Tel: 01257 264427

Mob: Fmail: ajs22@cam.ac.uk

### **EDUCATION**

Jesus College, Cambridge University 2014-2017

BA Hons Human, Social and Political Sciences HSPS Psychology and Sociology option, Second Year, 2.1 expected 2015-2016

2014-2015

Charnock Richard Tertiary College, Lancashire 2012-2014

A Levels: Geography (A\*), Sociology (A\*), Politics (A), Mathematics AS (B)

St John's High School, Bolton 2007-2012

GCSEs 10 subjects (9 at Grade A) including English Language and

Literature, and Design and Communication

### RELEVANT EXPERIENCE / SKILLS

Canterbury Visitor Information Centre, Assistant (Aug – Sept 2015) Organisation/Planning

Planned and implemented improvements to hotel booking system. Helped reorganise retail section; coped with constant customer enquiries and office admin at the Centre's busiest time of year.

College RAG Representative (2014–2015)

Organised fund-raising activities and won support of local businesses.

Camelot Theme Park, Games Operator (June/July 2015) Communication

Led children's activities, operated rides and acted as Park guide to visitors. Red Horse Public House, Barmaid (summer 2014; 2 nights a week) Produced publicity and hosted launch party for new Quiz Night entertainments.

College Sports and Freshers Committees (2015–2016)

ted with College/University staff on provision of facilities for students.

Cambridge Cantata Choir (2015–) Leadership

Founder member (with 3 friends) of new choir for university/school students.

Jesus College Ladies' Football Team, Vice Captain (2015–2016) Motivated players and arranged coaching and fixtures programme.

Degree subject: Politics, Psychology and Sociology Research/Analysis Constantly use research, analytical and numerical skills in my degree.

### ADDITIONAL ACTIVITIES/SKILLS

Violin, piano (Grade 8), singing; led school orchestra

School Netball team (runners-up in County Championships) France, Germany, Poland

Travel Familiar with MS Word and Excel; internet user Computing

Full clean driving licence

Conversational French Languages

REFEREES

### **RELEVANT EXPERIENCE / SKILLS**

**Excellent customer** service

- Face-to-face customer service at Canterbury Visitor Information Centre (summer 2015) dealing with difficult customers; surveyed and increased customer satisfaction through own initiative by improving retail area and hotel booking system
- Provided high-level customer service at Camelot Themepark covering everything from safety to souvenirs to sick bags.

Teamworking

- Member of team of 20 at Camelot Themepark, delivering children's activities and operating rides and attractions (summer 2015).
- Member of college ladies' football team (2015-16); as Vice Captain, helped with training and motivation.
- Established successful new group as founder member (in team of four) of town and-gown Cambridge Cantata Choir (2015-).

Organising and delivering

- Organised and managed campaign for College Rag Committee (2014-15), cold-calling local businesses for sponsorship, 15% increase in support over
- Jointly organised and managed a new venture; the Charnock Richard College Fair, raising £2000 for charity.

**RELEVANT EXPERIENCE / SKILLS** 

Analytical and critical thinking. Degree course element on research methodology and statistics: personal project 2015/16 on improving customer services. Planned project, collected data and analysed using Excel, to produce 5,000-word project report (in preparation) showing power of combining two inexpensive quantitative and qualitative research methods to generate new ideas for business

Client skills, commercial awareness

Canterbury Visitor Information Centre (summer 2015): persuaded manager to agree project to improve retail area. Negotiated objectives, constraints, budget and access to customers. Led brainstorming session with staff, ran 2 customer focus groups, represented Centre management. Improved retail area, increased customer satisfaction, raised sales by 9%.

Communication skills, teamwork

College RAG representative (2014–2015): successfully presented ideas to committee at meetings. Promoted RAG to local businesses by devising and managing extensive cold-calling campaign, raising 15% more financial support than previous year

Management Consultant

Sports Administrator

Requirements include:

- Strong interest in sport and customer service

- Ability to work well in a team in a dynamic, customer-focused environment

- Good administrative skills

and commercial awareness

Requirements include: - Problem solving and analytical skills

- Creative mindset and passion for delivering rigorous solutions to business problems
  - Commercial awareness
- Excellent communication skills



- Skills headings have been adapted, based on the two new job descriptions
- The work experience hasn't changed, but the evidence offered has been repackaged to stress other aspects of the role – e.g. the Canterbury Visitor Information Centre has changed from being an example of 'organisation and planning' to 'customer service' and 'client skills'.
- · Subtle differences in vocabulary also signal how the CVs are differently tailored, e.g. the ladies' football team - 'motivated' and 'arranged' when used as an example of leadership, 'help with training and motivation' when used as an example of teamworking.

Put together your CV

CVS AND APPLICATIONS

# **Good layout and style**

Aim for clarity, simplicity, and consistency. Design your layout for a skim-reader. You have to organise and present your information in such a way that, at first glance, a selector will readily see that you're a suitable candidate – without having to engage with all of the detail.

### Bold, italics, and underlining

Highlight headings by use of capitals or bold type. Avoid underlining and italics – they can make the CV look too fussy and disrupt the flow.

### **Bullet points**

One style of bullet point is enough. Using different bullets or extra indentation for subcategories is likely to add confusion rather than clarity.

Avoid or limit the use of complete sentences on the CV. Note form is usual ('I increased the sales' > 'increased sales') – this saves space and avoids repetition.

### Choice of font

Choose one attractive, readable font – preferably similar to the one the organisation uses.

You can vary the font sizes (larger for headings, smaller for text and contact information) but keep the main text size consistent. Don't go below 10pt.

### **Columns and tables**

Avoid columns and tables. They can look rigid and tend to draw the eye to the lines rather than to the information within them.

### Length of the CV

A CV should never be more than 2 pages. Some employers, such as banks, may specify they only want one page, but if your prospective employer doesn't specify, give them two pages. Check that the CV doesn't run over to an extra page when you print it out.

### Order

Be absolutely consistent and follow the same order within each section, e.g. give the name of employer and then job title, or vice versa, but not a mix. Within each section, organise your material with the most recent experience first.

### Headings and sections

Keep a consistent style (i.e. use the same font, font size and capitalisation) for headings and subheadings of the same level.

Titles and headings don't need full stops; they hold the reader up.

Don't use 'Other' in a heading: it either suggests something unimportant, signalling to the reader that they can skip past this section, or it indicates that you don't know how the experience collected in that section is relevant to the job description.

Create headings and sections on the CV that are meaningful to your prospective employer, e.g. 'publishing experience' or 'administration experience'. This enables you to manage your material well by putting the most relevant things first, rather than your most recent experience, which may be less relevant.

### Use the space well

Create a balanced-looking page: do not have lots of white space on one side or in one area.

Make sure the bulk of the CV is used for giving evidence of how you meet the criteria, rather than taking lots of space for your address or referees.

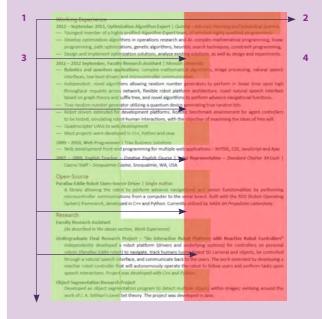
Avoid splitting sections across pages. Someone skimming will turn the page and start reading from the next heading, so the information carried over from the previous section will get lost.

### Where does the eye go?

Eye-tracking research shows that readers tend to skim a page in an 'F' pattern:

- they start at the top, in the upper left corner...
- then they continue down the left-hand side of the page...
- and they only occasionally read across towards the right side of the page, particularly when they encounter a subheading.

This means that you should place the most important information (keywords) as close to the left side of your page as possible, and avoid the 'dead zone' on the right side.







Softwire: development internship Any degree discipline, any class Requirements include:

Physics (A)

Photography (A)

- strong interest in computers in general, and computer programming in particular - exceptional knack for problem solving and logical reasoning

- be hard working and eager to learn new skills, and relish a real challenge - be a great communicator and team player

Education

2014 - 2017 Robinson College, University of Cambridge Studying for BA Hons Computer Science

Hill Road Sixth Form College, Cambridge 2012 - 2014

A-levels: Maths (A\*) Further Maths (A\*) AS-levels: Additional Further Maths (A) AEA:

Maths (Distinction)

2007 - 2012 Swavesey Village College, Cambridge GCSEs: 2 A\*s, 9 As

2009 - 2011 Open University

Certificate in Web Applications Development (60 CATS points)

Languages

Java: 2.5 years JavaScript: 1 year PHP: 1 year ML: 6 months Prolog: 6 months Python: 1 year

Work Experience

Intersys IT - Web Developer Sep 2014

Developed a Joomla plugin in PHP to dynamically show available dates from a MySQL Database.

Nicholas Peters

Mobile: 07722 819408 Email:ncp62@cam.ac.uk github.com/cembridgetechguy

2nd year Computer Science student at Cambridge

Optimised website CSS for responsive display on mobile devices. Carbon Networks - Server Administrator Aug 2012

Identified poorly performing servers under load tests.

Migrated websites to higher performing server architectures.

Computer Angels - Assistant Engineer Jan 2012

Configured new desktop computers for clients. Migrated client data to new machines.

Project Experience

Sep 13 - Jul 14 Hills Road Racing Team - Lead Engineer

Co-led a team of students aged between 13 and 19 years old to design and build an electric car to compete in the Greenpower IET F24 race

Designed, developed and deployed a website (angrygecko.org) on GitHub Pages which enabled us to acquire two sponsors to back our car

Aug 2013 Young Rewired State Festival of Code

Developed an app in PHP in a team of 4 (using git for collaboration) to determine the cost of a journey on

Sep 2011 A\* Pathfinding

Implemented the A\* Pathfinding algorithm in Java as a personal project using greenfoot (greenfoot.org)

Aug 2009 STEM World Summer School, Robotics Strand, Imperial College

Achieved a Silver CREST Award.

Constructed a ball-throwing robot in a small team.

Activities and Interests

Sport: NICAS Top Rope Climber

British Gymnastics Trampolining Award 8 Volunteered at Chelsea Academy Climbing Club (Jan 13 – May 13)

Music: ABRSM Grade 5 Music Theory (Distinction) Rockschool Grade 7 Drums (Distinction) Amateur audio mixing experience (2009 - 2011) **Subtitle will** make this candidate of immediate interest to Softwire

**Contact details** easy to find but do not take up valuable space on this one page CV

**Mention of** "team" helps recruiter find evidence easily

Interesting verbs highlight evidence of 'knack for problem solving'

Sample CVs

CVS AND APPLICATIONS

# Intending solicitor

Note the relevant vocabulary in
this CV "drafting, working mechanisms,
archiving procedure, files, attention
archiving procedure, report". These are
to detail, compiled report". These are
very appropriate for a would-be solicitor.

# Rebecca Palizdar

Email repa Phone 00 44

**Education** 2016 – 2019

2015

**Avoid** 

**Cambridge** 

jargon like

Tripos, Part 1A,

etc. Use words

everyone will

understand

BA Hons, Law
- Currently First Year: Criminal Law, Constitutional Law, Law of Torts, Civil Law.

2009 – 2016

South Wilts Grammar School for Girls

A-Levels: French (A\*), History (A), Latin (A), General Studies (A\*).
- Achieved 100 UMS scores in half of modules. Averaged 97 UMS.

University of Cambridge, Murray Edwards College

2014 GCSE: 10 subjects at A\* including Maths, IT for Business.

Work Experience

Sep 2016 Legal Intern, Pennine Kennedy Solicitors (2 weeks)

 Evaluated inefficiencies in archiving procedure. Proactive; persuaded management to digitise files by using clear worked examples of projected system. Resulted in offer for paid vacation job.

**AS-Level**: Government & Politics (A - top grade with 100 UMS in both modules)

July 2015 Legal Intern, Land Law LLP (2 weeks)

 Sought responsibility and was rapidly entrusted to draft legal documents, liaise with clients in a fast-paced commercial setting. Praised for acute attention to detail.

Oct 2014 Study-visit, United Nations Office at Geneva (10 days)

- Practical exposure to working mechanisms of UN and intergovernmental agencies including IOM, UNHCR, UNDP.

 Engaged enthusiastically at Q&A sessions, focus groups, with professionals to maximise understanding and personal growth.

- Assisted on official document translation, Persian to English.

July 2014 Mini-pupillage, 9 St John Street Chambers (1 week)

- Shadowed and took notes for serious crime barrister in all work; client interviews, case preparation, court including European sex-trafficking trial.

- Gained substantive appreciation of how law affects society at grass-roots level.

July 2014 Administrative Intern, Lincoln House Chambers (1 week)

 Compiled comprehensive HR report analysing online presences of all employees using data-mining research techniques. Organised recommendations by priority to instigate constructive improvement strategy. Wrote tailored briefings. Described as "outstanding" in all areas.

### **Key Competencies**

Languages **English** (native), **Persian** (bilingual), **French** (professional proficiency, full marks in A-level oral).

Computer Skills Complete computer proficiency in MS Office. Basic HTML code. Launched and maintained social media for MUN conference to publicise and increase client

interaction; conference received most registrations in its history.

Skills and Activities

### Leadership, Teamwork, Professional Accountability

Nov 2016 – Present **President**, Cambridge University Marshall Society 2017 Garden Party Committee

- Balancing serious time-commitment with academic excellence via goal-based deadlines and responsibility delegation. Genuinely valuing diverse input via whole-team focus forums. Sharing resources in cohesive online database to easily identify modes of improvement for the future.

 Accountable for budget of £22,000. Negotiating diligently with service providers to ensure cost-effectiveness.

Oct 2016 – Present First Year Representative, Cambridge University Law Society

 Distinctly client-orientated; liaise professionally with commercial partners to maintain sponsorship and recruitment interest in society members. Engaging tenaciously with experienced colleagues to learn best practices.

Sep 2015 – July 2016 Secretary-General, South Wilts Grammar 8<sup>th</sup> Model United Nations Conference

- Drafted and delivered speech to 450 delegates promoting youth engagement with global affairs, UN goals. Wrote and peer-reviewed briefing papers on key issues, including unfamiliar ones, in clear, appropriate language for audience.

- Remained constantly accessible as main point of contact for all involved.

 Intuitive in digitising all previous resources to streamline planning, ensure whole committee involvement.

### Migration, Global Affairs Orientated

2013 – Present Model United Nations

 Longstanding commitment. Engaging practically with real world issues via research and competitive debate from perspective of UN member states.

Thinking laterally by drafting and negotiating for policy-based resolutions in legal language. Recognised at individual and team level via numerous awards.

Sep 2015 – July 2016 **President,** South Wilts Grammar School for Girls, History Society

- Presented on Iranian Revolution, "brain-drain" and the Persian diaspora.

 Diversified Eurocentric agenda to accommodate cross-cultural member experiences. Prioritised student-led forums to emphasise societal goals as shared interests.

Research, Analysis and Communication

July 2015 – Jan 2016 Independently composed, interrogated hypothesis on "Just War Theory and International Humanitarian Law" out of intellectual curiosity before any legal education. Focused on the "Responsibility to Protect".

- Debated findings confidently with relevant academics.

Sep 2015 – March 2016 Achieved full marks in A-level History dissertation "War and the Black Civil Rights Movement, USA, 1860-1970". Original inquiry into why war catalysed integration.

### Creativity and Intuition

Sep 2015 – April 2016 Volunteer Teacher of Latin, Classics for All

 Youngest teacher on scheme. With partner, designed unique course tailored to primary-school-aged children. Invented diverse communication strategies to boost enthusiasm and performance. Success of programme led to increased school registration and charity funding. Awarded "Whitehead Prize".

### Interests

- Strong aptitude for language learning. Seek to learn Arabic via the Cambridge Language Centre.
- "FLY Girls of Cambridge"; collaboration forum for women of colour. Engaging incisively with racial, cultural and gender perspectives to cultivate cohesion and empowerment.

Positions of increasing responsibility shown to build the transferable skills of advocacy, representation of a group, negotiating and persuading – all key for a solicitor

Titles of essays and relevant pieces of work included. Eyecatching and reader engaged to know more.

37

Sample CVs

# **Rowland Chesterton**

Impact Incubator Internship Requirements include: - Passion for social causes and social change - Relationship building and ability to work well in a team - Good research skills and Email: an enquiring mind Teleph - Good organisational skills and ability to cope with high workload

### **EDUCATION**

2015-present Trinity College University of Cambridge 2015-18

BA Hons Human, Social and Political Sciences, dual track Politics and

Sociology. 2.1 (67% in First Year)

2007-14 **Comberton Village College** 

2014 A levels: English Literature (A\*), Politics (A\*), History (A), Art AS (A)

Won the Faith Glover Ponsonby Prize for Politics

2012 11 GCSEs, 10 grade A\* including Maths and English, 1 grade A

**Front page** of CV focuses on this key requirement

### EXPERIENCE OF WORKING FOR SOCIAL CHANGE

### 10/16-06/17 Member of Cambridge RAG Committee (Graphics)

Collective responsibility for all design aspects of the RAG week. Principally responsible for graphics, main jobs so far have included editing the logo and rendering it in vector format, website graphics, and designing the programme and the overall aesthetic of a specific area of RAG week itself.

### 10/16-11/16 Team Leader in the Social Innovation Programme

External consultant for WOUP, a social enterprise producing soup from surplus vegetables, to improve their production and process. As a team, researched possible options and analysed our results to produce a written report and give a final presentation of our findings and recommendations.

### 07/16-08/16 Marketing and Communications Intern, Eat United Nicaragua

In charge of social media and design for Managua-based charity combating food waste and poverty. Split my time between the office and collecting and distributing food in the communities we worked with. Organised and produced a Facebook campaign aimed at recruiting more local volunteers, a promotional video and posters for a local festival.

### From 04/16 Social Secretary, COI (Trinity College LGBT+ society)

Responsible for organising social events for LGBT+ students, such as picnics and socials with other colleges. We organise informational talks for incoming students on gender identity and identities under the LGBT+ umbrella which new students may not be very familiar with, and address sexual health concerns affecting the LGBT+ community.

### 08/14-08/15 Teaching assistant, Colegio San Ignacio de Loyola, Chile

Volunteered full-time through Project Trust as a teaching assistant in Valparaíso, Chile for twelve months. Responsibilities included preparing activities and lesson plans, marking tests, teaching lessons, assisting other teachers with their English, and class management.

### 08/12 NCS The Challenge

As part of a group, organised an event to raise awareness about mental health in young people and decrease the stigma attached to mental illness, including planning it, pitching it to a panel for funding and carrying it out. Fundraised for the mental health charity Mind and a local hospice.

### **KEY SKILLS**

Relationship building, working in a team

•At Eat United, built relationships with local volunteers, vendors, and community leaders, represented their interests and needs in marketing materials, drew on their knowledge and experience to develop future strategies

·As team leader in the Social Innovation Programme, was responsible for liaising with our partner organisation, establishing their needs and priorities; organised meetings, delegated tasks to other members of the team and supported them •On Design Committee, collectively responsible for all design decisions and work; work with two others to produce a programme with one consistent vision

•Worked in partnership with another volunteer and coordinated with other teachers to organise lessons and group activities at Colegio San Ignacio

Research and analytical skills

•Heavily research-based degree discipline, including self-directed research

•During the SIP conducted in-depth research on pasteurisation methods and equipment, online and by contacting experts, analysed and collated it to produce recommendations for future action and development

•2,500 word essay on childhood socialisation and gender roles, independently

researched, for a school scholarship competition

Organisation and time management •Member of the Cambridge University Dancesport Team and Design Committee on top of my degree work; during Michaelmas term was also a team leader in the SIP. Have learnt to balance and prioritise demands

•Experience working to tight deadlines in a professional environment, e.g. producing posters and material for an ecological festival whilst working for Eat United, producing graphics for the RAG week launch website

and presentation

Communication •In our SIP team produced a written report and gave a presentation to all participants with our findings and recommendations. Had to present complicated technical information in an accessible way for those unfamiliar with the project

•At Eat United communicated with various stakeholders, e.g members of the office team, volunteers, beneficiaries, to reflect core values in marketing strategy

### ADDITIONAL SKILLS AND INTERESTS

Politics/ activism

skills

Particularly interested in women's and LGBT+ rights, homelessness and inequality and power dynamics, both globally and locally. With COI, organise and spread awareness on issues relevant to the Cambridge LGBT+ community

Languages

Near-fluent Spanish. Completed the Advanced Spanish course with the Cambridge Language Centre. GCSE grade A\* in Mandarin Chinese (very basic

level), two two-week Mandarin courses in Dali in China

**Sports** 

Competitive ballroom and Latin dancing as part of the Cambridge University Dancesport Team, including all-round fitness training; skiing; horse-riding

IT/Design

Proficient with Microsoft Office and iWork. Experience with Adobe Illustrator. designing and working with vector files, including converting raster files to vector

formats. Familiarity with Adobe Photoshop; pick up related skills quickly

### **REFEREES**

Dr Michael Thompson (Director of Studies) Email: met20@cam.ac.uk

Phone: 01223 767426

Karl Alesbury (Eat United)

Email: eatunitednicaragua@outlook.com

requirements are used as headings

**Interests** that are not directly relevant are used to demonstrate key skills.

Sample CVs

# Barrister/pupillage

- Requirements include:
- Academic achievement is key to the profession
- Genuine commitment to the law - Have undertaken mini-pupillages
- Well-rounded people skills to mix with clients, solicitors and other members of Chambers

# **James Bateman**

Churchill College, Cambridge, CB3 0DS

+447541708026 jb20@cam.ac.uk

### Education

### 2014-2017 - University of Cambridge, Churchill College, BA (Hons) Philosophy

- 1<sup>st</sup> Year: 2.1
- 2<sup>nd</sup> Year: 2.1
- 3<sup>rd</sup> Year: 2.1 expected

### 2006-2013 - The Gilbert School, Colchester

- A-Levels: 2 A\*'s (Maths, Philosophy), 2 A's (Politics, Economics)
- **GCSE**s: 7 A\*'s, 6 A's

### **Legal Work Experience**

### 2016 (Two 1-day events)

### **Brick Court & Essex Court, Chambers Open Days**

- · Insight into work and life at the Bar
- Discussed practice legal problems and potential cross-examination scenarios with practising barristers

### 2013-2014 (6 months)

### Her Majesty's Courts Service, Essex Magistrates Courts, Administrations Officer

- Organised case files for hearings and trials
- Coordinated court dates with solicitors, judges, legal advisors and magistrates
- Processed legal aid applications from defendants
- · Communicated outcomes of trials or hearings to the relevant bodies (National Offender Management Service, Probation Service, etc.)

### 2013 (2 weeks)

### Taylor Haldane Barlex LLP, Work Experience

- Shadowed solicitors for Magistrates Court hearings
- Shadowed solicitor advocates for Crown Court hearings
- Attended several client meetings

### **Public Speaking & Debating Experience**

### 2015-2016

### **Cambridge University Debating Team**

- · Competed for Cambridge University Debating Team at UCL, Imperial, SOAS and KCL national university competitions
- Reached semi-finals of Imperial and KCL competitions
- Regularly attend debating workshops at the Cambridge Union

### **Churchill College Debating Society**

· Previously debated at the college's society and scheduled to speak later this term

### 2011-2013

### **School Societies**

- Debating debated internally on pre-set motions with students and teachers
- · Philosophy Society (Founder & President) Gave two 1-hour talks to collection of teachers and students
- · Economics Society (Founder & President) Organised and led discussions on pre-arranged topics

### Commercial Experience

### 2016 (10 weeks): Citigroup, Investment Banking, Summer Analyst

- Drafted market and industry reports for clients based on recent events and trends
- · Worked to strict deadlines under pressure when preparing material for client meetings
- · Analysed large amounts of data, identified salient points and presented findings clearly
- Developed client-facing skills: responded to client queries and contributed to client conference calls

### 2016-2017 (1 year): Churchill College Winter Ball, Treasurer

- Member of three-person executive committee leading a team of 21
- Responsibility for £80,000 budget
- Oversight of the legal undertakings of the committee: contracts, arrangements with local council, tort and licensing matters

2015-2016 Treasurer of Cambridge University Undergraduate Philosophy Society

### Interests and Positions of Responsibility

### 2015-2016 University Boxing

- · Managed academic work alongside 10 training sessions per week
- Awarded Full 'Blue' for winning at Varsity Match

### 2015-2016 Cambridge Union Speakers' Committee

- · Drafted letters to potential speakers and arranged their visit to the Union
- Persuaded Secretary of State for Education to speak

### 2015-2016 Churchill College Chess Team Captain

### 2011-2013 Kickboxing at Regional Level

### 2010-2013 Essex Chess Team

### Referees available on request

For all CVs, but especially for law, accuracy and lack of typos are paramount.

Rounded character - Bar will like these competitive and (slightly unusual) sports - independent, challenging, memorable and a talking point

**Clear bullet** 

has a high

points: detail

impact in law

applications

Highlighted

public speaking

and debating....

OK not to have

a non-lawyer

done mooting as

Sample CVs

CVS AND APPLICATIONS

Speculative application to
UN Women Campaigns Team

 Would require interest in women's issues

- Good writing skills

- Experience of running successful campaigns

MAIL

am.ac.uk

ADDRESS

Magdalene College, Cambridge CB3 OAG

MOBILE 07944975444

# CELIA ELIZABETH THEIL

### **EDUCATION**

2014-2017

University of Cambridge, Magdalene College, BA, Biological Anthropology First Year result: 2.1 Second Year result: 2.1

Primarily interested in 'Visual Anthropology and Media' paper, which has widened my outlook on how societies operate visually.

2013-2014

Leeds College of Art, Foundation Diploma, Distinction

### GENDER AND SEXUAL HEALTH

2015-2016

### Women's Officer, Magdalene College, Cambridge

- Created Magdalene's first Sexual Assault Policy, which was accepted at College Council and is now implemented. This experience led me to contribute to a National Report on Assault Policies (EROC).
- Arranged for the Senior Tutor, Tutors, Porters and other Welfare figures to be trained by Rape Crisis Centre, in order for those in positions of authority to better understand the complexities of helping someone who has been assaulted.
- Established Magdalene's first series of Sexual Consent Workshops after being trained by the Women's Campaign. I went on to train 12 other students in the Sexual Consent Workshops.
- Organised free Self-Defence Classes with a local instructor, which detailed both the law behind self-defence and the physical manoeuvres.
- Co-created a 'Safe Space' room in college with a semi-autonomous mental health advisor to provide an area in college that is confidential and able to provide information and advice.
- Campaigned for the installation of two free sanitary product vending machines and organised free sanitary product events.

2015-

### Committee Member, Magdalene Women's Network

- Scheduled a series of talks with previous female alumni about specific career paths and for the recent International Women's Day, we arranged for talks by the Founders of Girls not Brides and a screening of Girl Rising.
- Involved in meetings with Heads of College about ways in which the College can increase female admission levels.

2015-2016

### $\label{eq:DesignDirector} \textbf{Design Director, Cambridge for Consent}$

- · Designed the student-led charity's website and I am Magdalene's representative.
- Volunteered at the Women of the World Festival promoting routes of support for survivors of assault.

2015-

Committee Member, Cambridge University Women's Campaign

Scribe, Women's Aid
 Volunteered as a scribe at a conference for Survivors of Domestic Abuse in Cambridge documenting the experiences and voices of those who had been abused.
 Panellist for a Women's Campaign Event, 'Liberate your Curriculum'

Just the most relevant tasks are featured

# CAMPAIGNING AND COMMUNICATIONS

2016

World Health Internship, Department of Communications, Director General's Office, Geneva

- · Wrote feature stories for the WHO website
- Wrote press release for the UN Palais on STIs

2015-

### Founder and President of Magdalene's Feminist Society

Gained skills in communication, organisation and event management; recent events
include screenings of BME films with Q&A from Directors, a discussion on the use
of the word 'Feminism', and an LGBT+ discussion.

2015-2016

### Head Campaigner for student safety

- · Successful campaigner counteracting council plans.
- Started a petition that garnered over 2,500 signatures on change.org.
- Interviewed on CAM FM, CAM TV and ITV, and for student newspapers.

2014-

14- Student Access Member, Magdalene College, Cambridge

2014-2016

Editor, Travisty Magazine (Magdalene's student magazine)

2014

Features Editor, Varsity Newspaper

# CULTURAL EXPERIENCE

2015-

### Volunteer with CUCRAG

- Volunteered in the Calais refugee camp and warehouse as part of CUCRAG and CalAid.
- Experience in this environment solidified my interest in working on the 'frontline' of social movements and displacements.

2015-2016

### MIRAI internship, Japan

- · Selected for a fully funded internship in Japan.
- Attended seminars at Keio Tokyo University, had lectures at the Ministry of Foreign Affairs, a private tour of RAKUTEN, and a host family stay in rural Japan.
- · Completed Global Competence certificate

2015-

### Committee member of Cambridge University Social Anthropology Society

Held a series of ethnographic film nights to widen the scope of what people believe
to be the 'norm', such as Fashioning Faith, which takes the perspective of female
Muslims as the primary narrative.

2014-

### Member of Impact through Innovation Cambridge

 Working with a NGO, Nurture Project International, on an app for breastfeeding mothers in refugee camps awareness clearly unpacked

Cultural

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**Most relevant** 

grouped at the

top of the CV

experience is

Sample CVs

# Laura James

Home Address 82 High Street, Keswick, Cumbria, KW12 8TG Term Address Selwyn College, Cambridge, CB3 9DQ 12/01/17 to 17/03/17, 20/04/17 to 29/06/17 **Term Dates** 

**Email** lj756@cam.ac.uk

- Ability to present information in an insightful and structured manner - Passion for development - Understanding of the political and cultural environments

Dalberg Development Advisers

Requirements include: - Strong analytical abilities,

both quantitative and qualitative

**Nationality** British

WIT 8U3 692808

**EDUCATION** 

Selwyn College, University of Cambridge, BA Hons Geography

10/15-06/17 Second Year Class 2.i

10/14-06/15 First Year Class 2.i

Modules include: Development; Environment, Society and Policy in Sub-Saharan Africa; Historical

Geographies of Food, Famine and Power; Geography and Public Policy.

Keswick High School, Cumbria, England

09/12-06/14 A Levels: Biology (A\*), Chemistry (A), Geography (A\*), Mathematics (A)

09/10-06/12 GCSEs: 7A\*and 4A

### INTERNATIONAL DEVELOPMENT EXPERIENCE

03/16-Present Cambridge University International Development Society: President

> • Headed a committee (12) in the organisation and marketing of university-wide talks, panel debates and film screenings.

• Managed the publication of 'Vision', the society's bi-annual magazine.

• Chaired events and liaised with key speakers e.g. the former Archbishop of Canterbury Dr Rowan Williams.

12/15-06/16 The 139 project (Tearfund's Emerging Influencers programme): Supporter and Advocate

> • Attended strategic planning meetings: photo petition, call to the UK Government to prioritise MDGs progress, photos sent to women's support groups worldwide.

• Implemented strategy: managed campaign stalls in central Cambridge – 210 photos taken as a result.

• Promoted the project via publicity on social media and posters.

09/15 Oasis En Gadi (street children charity in Guadalajara, Mexico): Care Home Assistant

> • Taught English and organised activities for the children over three weeks using basic Spanish – completed a ten-week intensive Spanish course prior to visit.

> • Prepared teaching material and activities in advance for church children's work with 20 children and participated on a team conducting welfare visits in a slum.

**FUNDRAISING** 

12/16-02/17 Tearfund charity formal dinner: managing event

• Delegated tasks between the Tearfund Cambridge Student Society including: entertainment

and publicity. Sold all seats, raised £375.

Money raised directly for the charity Tearfund 04/14-06/14

• Raised £1,300 to extend Afrinspire's work with Women's Groups in Tanzania.

• Wrote newspaper article, designed a leaflet then directed their wide circulation.

• Distributed funds on the ground e.g. allocated £100 to establish a group revolving fund enabling materials for large orders to be obtained.

Money raised to conduct dissertation research in Tanzania 01/14-06/14

• Raised £1,600 through applying to a multitude of different funds.

**RESEARCH AND ANALYSIS** 

07/16-08/16 Undergraduate 10,000 word dissertation: Developmental Geography

> • Assessed rural Tanzania Women's Self-Help Groups through six weeks of qualitative research, the work will inform the future work of the charity Tearfund.

• Presented findings via PowerPoint to 30 people and wrote report.

• Solved methodological challenges e.g. low literacy levels (made questionnaire into structured interview), inexperienced translator and logistical challenges.

Week long Geography fieldwork in the Nerja region, Spain • Conceptualised, designed and implemented a quantitative research project assessing the effect of fire intensity on vegetation regeneration in a pine forest.

• Worked in a small team to collect data, analysed in Excel. Wrote independent report.

Awarded a 2.1.

Undergraduate 2000 word project 01/16

> • Assessed the water quality of a stream in Cambridge, through team data collection. Analysed Data using Excel, produced graphs and tables for use in written report.

• Awarded a First Class mark.

### **LEADERSHIP**

10/12-07/14

04/16

10/15-01/17 City Church Cambridge: Student Team Leader

> • Organised and ran weekly student meetings and social events for 30 people, frequently gave talks and presentations.

• Mentored first year students, actively contributed in team planning meetings.

Selwyn College Ladies Badminton: Captain 10/15-06/16

• Collaborated, organised all fixtures, training and team kit order. Achieved a reversal of fortunes for the team: moved four places up the league.

• Negotiated with other teams e.g. over conceding games if their team was incomplete.

09/12-04/15 Duke of Edinburgh: Gold Award

• Organised and completed two four day expeditions in Yorkshire, overcame challenges of team

injuries and bad weather.

• Committed to: 18 months of leading children's work at Kings Church Keswick, 12 months of Lifesaving (achieved Bronze Medallion), 12 months regular attendance of an exercise class.

09/12-07/14 Skillsupport Education Centre, Keswick: Assistant

• Taught English and Maths to primary-school aged children and assessed their work, twice a week as a paid part time job.

North Inter-Schools Christian Union: Student Leadership Programme

• Led youth events e.g. weekly lunchtime club discussing philosophical, ethical and religious issues and part of the team that organised a youth weekend away.

ADDITIONAL SKILLS/ACTIVITIES

Languages French (GCSE A\*), German (GCSE A\*), Spanish (Basic)

Selwyn College Badminton Colours (2015, 2016), Selwyn College Orienteering team, second Sport

place in inter-collegiate competition (2016), Advanced Skier (2004-Present), National Schools Sailing Regatta representing Cumbria (2010)

Driving Full clean UK driving licence, passed 30/09/14

Competent with Microsoft Office, Arc GIS, Nvivo (data analysis package), GeoDa, Computing

Corel Draw, Community Analysis Package (statistics)

Referees Provided on request **Evidence of** qualitative and quantitative skills drawn out

**Good use** made of volunteering

**Results** 

guantified

**Use of headings** 

ability to present

is evidence of

information in

and structured

an insightful

manner.

Sample CVs

Princess Productions/Shine TV

Requirements include:

- A keen eye for a story

- Good writing skills

- Bags of enthusiasm

Relevant

experience is

easy to find

at the top of

the CV

Even

though not

specifically

requested,

technical skills

is necessary

for TV/media

production

Live links are

useful in a

media CV

a range of

- An interest in current affairs and popular culture

# MARK ALAN McCOY

Trinity Lane Cambridge CB2 1TL Mobile: 07792 183584 Email: mmccoy@gmail.com

### **EDUCATION**

2014-2017 Clare College, University of Cambridge, BA Hons English

Years 1 & 2: 2.1, papers included 5000-word dissertation on Frankenstein and film

2008-2013 Banstead College, Surrey

Geography (A\*) History (A) English (A\*) 2013 A Levels: 10 subjects, including Maths (9 As, 1 B) 2010 GCSEs:

### TELEVISION EXPERIENCE

2016 Production Assistant Channel Four Television, London (4 weeks)

Selected and edited material for a Promotional Video. Compiled ITV play-out schedule, logging ITV trails.

Assisted with Trail production and placing.

2016-17 Head of Production Cambridge Film and Television Society

Created and developed concepts for programmes, from Documentaries to Comedy. Managed shoots and

edited videos. Instigated shorts competition.

2015 Advertising Executive Assistant Morrison's Supermarket, Woking (6 weeks)

Wrote and edited copy. Supervised photographic shoots. Runner during filming of advertisements.

### **RELATED MEDIA EXPERIENCE**

2014-16 Radio Royal Charlotte Hospital, Sutton and Cambridge University Radio

Produced and presented weekly shows. Reported for local radio station, CNFM.

2014-16 Journalism Regular writer of feature articles and arts reviews for *Varsity* (student newspaper).

Drama Director Managed production team and cast of 30 in Black Sunday at main student venue in 2014

2008-2010 Editor of The Banshee (School Magazine). Selected, edited and proofread entries; designed layout of

100-page publication.

### **TECHNICAL SKILLS**

Cambridge University: Video editing course (one day)

Anglia Ruskin University: Writing for the web (twelve hours training)

Created website for Cambridge University TV www.cutv.org

Set up vlog for Clare College access programme getintoclarecambridge.com

### ADDITIONAL ACHIEVEMENTS AND SKILLS

2016 Clare College Ball Managed advertising, publicity and PR for £30,000 event. 2015 Faculty Co-ordinating Committee Negotiated course changes with Senior Fellows

2014 Tennis Captain of College Club; organised teams and special events 2013-14 Travel Backpacked around Europe, Australia, New Zealand and USA

**Computing** Microsoft Word, Excel and Powerpoint

Languages Conversational French and Spanish **Driving** Full current driving licence Member of British Film Institute

### **REFEREES**

Dr D I Shonwell Ms Amanda Root Director of Studies Head of Presentation Clare College, **Channel Four Television** Cambridge rootamanda@channel4.org 01223 333200 020 7233 5559

dis3@cam.ac.uk

Ellen McClintock Girton College, Cambridge, CB3 OJG

### **EDUCATION**

2013 - 2017Girton College, University of Cambridge MSci, Natural Sciences (Physics) - First Class expected BA Hons, Natural Sciences (Physics) - First Class 2011 - 2013Tytherington High School and Sixth Form College, Cheshire A Levels: Mathematics (A\*), Physics (A\*), Chemistry (A\*) AS Levels: Further Mathematics (A), History (A)

### **AWARDS**

GCSE 12 subjects (all Grade A\*) including Mathematics and English

2015 - 2016Girton College - Elected to a Foundation Scholarship & awarded a College Prize Recognition for exceptional achievement in third-year exams 2013 - 2014Girton College - Dan Rookwood Award, Runner-up Award for outstanding contribution to college sport 2011 - 2012Tytherington High School - Numerous Academic and Sporting Awards

### **EXPERIENCE**

2016 – 2017 Engineering Project Director

2016 (8 weeks) Engineering Project Financial Strategist & Impact Evaluator

Cambridge Development Initiative

Stroud International Ltd, Associate

Requirements include:

- Energy, tenacity and ambition

- A bias for action to work

with clients and achieve

breakthrough results

 Piloted the world's first vertically integrated simplified sewerage system in Dar es Salaam, including building a team of 15 UK and Tanzanian students - to date our work has benefitted over 500 people.

Persuaded the local government water board to part fund the project and also created a comprehensive financial plan and contract for the local pilot sanitation loan, including setting interest rates and devising a misuse policy.

Identified key weaknesses with the previous CDI approach, including alumni engagement and retention of volunteers into committee roles, suggesting solutions that the committee has agreed to adopt.

Prepared and agreed on a Memorandum of Understanding with a local NGO to support our project moving forward.

Led impact analysis using qualitative and quantitative methods – 97% surveyed believe local health has improved.

### 2015 (8 weeks) Programme Assistant

Girton-Kings Programme

Ensured over 250 international students effectively integrated into the Cambridge culture as part of a team of 10.

· Organised and led a programme of activities and entertainment for small-group and programme wide participation.

### 2014-15

2009 - 2011

Girton May Ball Society

Responsible for a budget of £168k to deliver the college's annual ball; rated 5.0/5.0 and 4.5/5.0 by student reviews.

· Managed budgets flexibly across a committee of 16, acting as the decision maker on all financial matters.

Performed a leading role in the design of the event and oversaw ticketing operations for over 1200 guests.

### 2013 -15 Founder and Captain of Squash Team

Girton College Squash Club

· Founded the college squash team; securing funding, running weekly training sessions and building a two team squad.

Led the First team to promotion every season of my captaincy finishing in the top inter-college division.

### Chair and Ambassador 2012 -13

Macclesfield School Sports Partnership

· Chaired a committee of peers dedicated to organising interschool sports events as part of the 2012 Olympic legacy.

Coordinated events for groups of between 20 and 200; giving presentations and liaising with Olympian guests.

### EXTRA-CURRICULAR ACHIEVEMENTS

Languages Computing Sports Other

Basic Swahili - learnt in 2 months in Tanzania, currently studying for CEFR B1 certificate Microsoft Office (Competent), Python and LaTeX (Working knowledge), C++ and Matlab (Basic) Squash (trained with University teams), Rowing (Women's College VIII), Football (College team) University Access Ambassador (2015-17), Stokes Society Speakers Officer (2014-15), Gold Duke of Edinburgh (2013), RYA Dinghy Instructor (2012-14), RLSS Pool Lifeguard (2012-13)

REFERENCES AVAILABLE UPON REQUEST

**Active verbs** indicate energy and ability to achieve results

**Key skills for** consultancy

> **Evidence** of ability to work well with others

Extra-curricular activities indicate tenacity and ambition

# **JAMES PETERSON**

Address: 62 Wolfe Court, Cambridge CB4 7SA **Telephone**: 07803 557668

Delta Energy & Environment, Analyst Requirements include:

- . The ability to work effectively in teams and independently, and taking own initiative to overcome challenges
- Email: jp35@cam.ac.uk

  A profound desire for learning, becoming an expert

  A profound desire for learning, becoming an expert protound desire for learning, peccoming an exp and developing new contacts and networks
  - The confidence and initiative to apply a variety of research methods, including face-to-face and telephone discussion with industry experts and other professionals
  - Fluency/capability in a relevant second language is a strong advantage

EDUCATION

2014-2018 Selwyn College, University of Cambridge

BA & MEng (Hons) Manufacturing Engineering Tripos (MET)

2i, currently studying for the MEng qualification.

Papers include Management Economics and Accounting, Marketing and Business Strategy and a Major Project in New Product Development and Enterprise Creation.

This year's Long Project involves developing a Strategy Diagnostic Tool which will enable companies to analyze their business and develop strategic plans. Client is a Cambridgebased biotechnology firm.

First two years - studied Engineering Science

2007-2014 Hills Grammar School, Newcastle

A Levels

Mathematics (A\*) Physics (A\*) Accounting (A)

Chemistry (A\*) Modern Greek (A)

GCSE:

10 subjects at Grade A/A\* (incl. English and Mathematics)

June – August 2013: EY LLP, London (Corporate Finance – Mergers & Acquisitions)

- · Analysed work of Communications and Entertainment team uisng qualitative and quantative research
- Gained a solid understanding of best practice methodologies in analyzing and valuing a company.
- · Added knowledge on particular industries by identifying the differences between operation layers and focusing on the most relevant targets for clients.
- Worked directly with senior members and participated actively with colleagues in other EU offices.
- Communicated my findings effectively, whilst recognizing key issues and information inadequacies.

Evidence of wanting to become an expert

June – September 2016: PDF Research Ltd, Derby (Commercialization of New Technologies) Summer Intern

- · Undertook commercialization of a new technology project, analyzing issues related to the market such as competition and potential customers, to develop a new bladeless turbine.
- · Aided in the preparation of a formal business plan, through identification of the potential market segment and alternative methods of production.

June - September 2015: A&P Pleides, Athens (Electromechanical Services) Summer Intern

- Employed as a trainee Engineer, under the supervision of a senior Electrical Engineer and reporting to the company's Technical and Financial Managers.
- · Advised on the selection of materials and the evaluation of customers' quotations, according to specifications received by project consultants.

LANGUAGE AND IT SKILLS

Languages Bilingual in English and Greek, Intermediate French, Basic Spanish

Computer literate: Word, Excel, PowerPoint, Qbasic, ProEngineer and Solid Works

Programming: C++ and Matlab

**ACTIVITIES AND ACHIEVEMENTS** 

Working • President and Captain of the Blues Volleyball Club (2016–17) in teams

Overall responsibility for University Men's Teams.

Oversee the College League (involving 200 people and a £10,000 budget).

Led the team to Varsity Games victory in 2017. Represented Cambridge at the National Shield competition, 2017.

· Leader of Duke of Edinburgh's Gold Award Group at school

• Group Co-ordinator for Integrated Design Project 2015

Initiative • Blues Volleyball Secretary 2015–16

Organized the Corporate Volleyball Tournament involving companies such as PwC,

IBM and American Express, last December raising £900 for the Club.

Organized Blues trip to Barcelona for the Pre-Olympic Beach Volleyball Championship

and participated in a local Tournament.

Confidence with industry professionals

ESTIEM (European Students of Industrial Engineering and Management) –

**Cambridge Delegate** 

Overall management of the Cambridge group. Representation at the annual Council Meetings and organization of the European Seminar on Business Cycles in Cambridge

this January

Qualified for the 2016 T.I.M.E.S Management Consultancy finals, organized

by Roland Berger

Face-to-face and telephone communication

College Alumni Fundraising Campaign

· Achieved highest number of calls for the week by initiating a spreadsheet of call

back availability - now adopted for future campaigns

• Secured £15,000 donation to college chapel fund

• Staff-student Joint Committee, Student Representative 2014-15

• Negotiated for 10% rent rebate owing to November flooding

AWARDS

**Academic** College Scholar 2015

Wright Prize 2012 (awarded for best First Year exams)

2015–2016 Mott McDonald Award for Best Structural Design Project.

Full Blue for Cambridge Volleyball 2017. Sports

> England Under-21 Volleyball Team, 2010. County Javelin Champion, 2011.

Diving (Egypt, Bali, Micronesia).

Coaching the Women's Volleyball Blues squad.

Dr. Paul Smith (Director of Studies) Ms Jane Paulson (Senior Manager, EY)

Selwyn College 1 Ladbroke Court Grange Road, Cambridge CB3 9DQ London, SE1 7UH Email: paulson\_j@ey.com

Email: pss21@cam.ac.uk

Clear evidence of language requirements

Side headings reflect job requirements exactly

vocabulary from the job advert is used as tags for experience

Sample CVs

The font is small on this CV but the level of detail is impressive

Geetha Michalako

"what" and discover the "why" - Willingness to pitch in with all manner of projects

Flamingo Group (Market research internship)

Requirements include: - Ability to listen to people from all walks of life

- Cultural awareness

- Being curious and go beyond the

6+ years of anthropological research in India, Egypt, Denmark, Spain, Mexico, Carnany, and the US - examining sex & gender, political religion, emerging markets, & material culture.

**Succinct profile** closely relates to requirements

**Qualitative** 

research outputs

are quantified

### **EDUCATION**

### University of Cambridge, MPhil Social Anthropology

2015-2016

King's College Research Grant

Thesis: Ishtadevata: The Politics of Conservation amongst Sacred Landscapes in Hampi Examined communal disputes of religious sites in South India, the role of archeologists, & the resistance of women to participate in communal disputes.

### American University, BA International Studies, Minor in Anthropology

2011-2015

Leadership Scholarship, Honors Program, Dean's List

White House Interfaith Award

Thesis: "Bharat Mata Ki Jai": 'Homeland Politics' & Shifting Trends in the Political Assertion of Hindu Americans" Examined Hindu nationalism in the Hindu American Diaspora & its political implications on foreign policy. Awarded "Best Dissertation Presentation" at American University School of International Service, 2015.

RELEVANT RESEARCH EXPERIENCE (Selection)

### Agastya International Foundation, Impact Assessment Consultant

July 2017-Present

Bangalore, India. Fieldwork: Andhra, Gujarat, Rajasthan, Maharashtra, & Karnataka

- Fieldwork-based consultancy monitoring various education programs in 18 states in India.
- Completed qualitative research of 500+ interviews of students, parents, & teachers to measure shortcomings in interventions & provide NGO policy to strengthen Theory of Change & intervention execution.
- Led team of 20 members in 5 states to measure science knowledge (mixed methods) in low-income children.

### Humanity in Action (HIA), Senior Fellow

May-July 2017

Berlin, Germany & Copenhagen, Denmark

- · Following a 2014 grant to examine German refugee policy, invited to co-lead HIA Fellowship in Denmark.
- Co-designed a research summer school for young academics & activists to examine Denmark's refugee crisis by placing fellows in reputable asylum NGOs.
- Trained fellows in qualitative research methods for independent projects on asylum rights.
- Mentored fellows to present findings at 2017 International HIA Conference (1000 quests).

### Smithsonian Institution, The Freer and Sackler Galleries of Asian Art, Curatorial Fellow Washington DC

Sept 2016-Jan 2017

- · Project-based consultancy for redesign of permanent South Asian galleries at National Museum with focus on contemporary debates on multiculturalism, gender, & social mobility in India.
- Provided multi-departmental recommendations to incorporate contemporary political issues into exhibitions.
- Miscellaneous art historical research duties for acquisitions at the level of Curatorial Fellow: Identified 16th century Baburnama painting in acquisition. Designed & executed display of Jahangir's archer ring.

### Ibn Khaldun Chair of Islamic Studies, American University, Research Assistant Washington, DC

2014-2015

- 25+ hours per week providing research through extensive papers on Political Islam and US Foreign policy, writing & editing op-eds & press releases, & leading communications team to support Chair of Islamic Studies.
- Literature research for The Thistle and the Drone: How America's War on Terror Became a Global War on Tribal Islam (Brookings Press 2014, Harper Collins 2015). Contributed substantial material to chapters 2, 3 and 6.
- Coordinated high-profile meetings with diplomats & leaders of the Muslim world for Ambassador Ahmed, scholar of Islam that BBC deemed "the pre-eminent authority of Islam of the 21st century".
- Led interfaith focus groups to examine post-9/11 narratives amongst students. \$5,000 grant.

### Museum of Egyptian Antiquities, Documentation Intern Cairo, Eaypt

August-December 2013

- · Interned during the aftermath of the Revolution in which the museum was partially destroyed. Documented inventory of Egyptian antiquities, funded by USAID.
- Collaborated with Egyptian government officials to find & preserve stolen objects during Revolution of 2011.
- Teamed with curatorial staff, the Department of Antiquities, & various corporate shareholders to establish Friends of the Egyptian Museum Group.

High School Senior Project, "Zapatista Movement and Feminism" Chiapas, Mexico

March-June 2011

Executed ethnographic fieldwork to analyze post-revolutionary discourses about gender disparity gap in Mayan communities. Spent significant time with Zapatista rebel fighters in former training camps.

### **TECHNICAL SKILLS**

Software: MS Office Suite, Apple iMovie, KE Emu Museum Software, Basic HTML, SPSS.

Research skills: Qualitative Research, Ethnography, Focus- Group Implementation, Semi-structured Interviews, Questionnaire Design, Mixed-Methods.

Language skills: Spanish (Advanced), Telugu (Native), Kannada (Basic), Arabic (basic), Hindi (Basic).

### SOCIO-POLITICAL COMMENTARY

Poetry: Over 10 years performing Spoken Word & published several pieces in reputable literary publications in The US & India. Through poetry, analyzes anthropological themes of diaspora, feminism, body politics, & culture-clash. Poetry blog: http://cottonseedblog.tumblr.com

### **Academic Publications:**

Imponderabilia: International Student Anthropology Journal, University of Cambridge

2013 "Office Tigress" • "In my Mother's Hands" 2013 • "Raichur Train Station" 2012

### Op-eds & Magazines:

Pakistan Link, "Love Poems for America"

February 2, 2017

http://pakistanlink.org-Commentary/2016

Huffington Post, "Dharmic Seva & Vivekananda: The Catalyst to Building Pluralistic Communities" September 19, 2016 http://www.huffingtonpost/entry

Hinduism Today, "Mom's Hands On Sari Lessons" March 5, 2015

https://www.hinduismtoday.com/modules/smartsection

American Bazaar, "Challenging Faith-Based Narrative of Terrorism" March 23, 2014

https://www.americanbazaaronline.com-challenging-the-faith-based-narrative-of-terrorism/

Washington Post, "The War on Terror and the War for Hearts and Minds"

https://www.onfaith.co/onfaith-the-war-on-terror-and-the-war-for-hearts-and-minds

February 20, 2014

### **LEADERSHIP**

### Founder, Hampi Water Rights Campaign Hampi, India

2015-2016

- · During fieldwork, whistle blower of water pollution from illegal mining in Hampi villages.
- Led advocacy training for local women & lobbied local minister on health & water concerns.
- Facilitated training programs & demonstrations with local health clinic staff on dangers of water pollution.

Cambridge Rising Star Public Engagement Leader, University of Cambridge

January- October 2015

 Selected in Cambridge University competition to design innovative platforms to communicate cuttingresearch with a multidisciplinary team of postgraduate academics. Culminated in a public engagement interactive simulation.

Director of Women's Empowerment, Student Government American University Washington, DC

2012-2013

- Advocated for women's issues in student government meetings at American University.
- · Organized weekly support group, educated on sex health, & executed National Women's Month campaign.

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These articles demonstrate her cultural awareness

**Example CVs** 

BP (Integrated Supply and Trading) Requirements include: - Strong interest in building commercial skills - Passion for environmental issues - Strategic thinking & idea generation - Technical rigour

# Andel Papadopoulos

Christ's College, Cambridge, CB2 3BU Phone: +44 7376 186353 | Email: ap584@cam.ac.uk

### **EDUCATION**

**Canadian result** 

given and UK

**Separates out** 

"commercial

as this is a key

requirement

Note use of interesting

appropriate

active verbs

experience"

equivalent

### **University of Cambridge**

MPhil in Engineering for Sustainable Development

Expected Aug 2017

Cambridge, United Kingdom

Dissertation: A Critical Analysis of Low-Carbon Energy Investment Metrics

**University of Toronto** 

Toronto, Canada

BASc in Engineering Science with Industry Placement

Sept 2011 - Jun 2016

- Major in Nanoengineering and Minor in Sustainable Energy Systems, GPA: 3.54 / 4.0 (2.1 eq.)
- Awards: Top Undergraduate Thesis Award (1<sup>st</sup> out of 202), Hydrogen Design Contest Winner

### **COMMERCIAL EXPERIENCE**

### **University of Toronto Department of Civil Engineering**

Toronto, Canada

Research Assistant

Jun 2016 – Aug 2016

- Designer of Global Renewable Energy Time-Series & Analysis (GRETA) platform.
- Lead department's application for the 2017 Compute Canada Resource Allocation Competition.
- Coauthored working paper submitted to Environmental Modeling & Software journal.

### Fio Corporation (Cloud-Based Healthcare Start-up)

Toronto, Canada

Applications Engineering Intern

Jun 2014 - Jul 2015

- Developed hardware & software solutions for proprietary medical diagnostic devices.
- Established product metrics using customer data to improve diagnostic device performance.
- Managed and maintained engineering documentation systems for regulatory compliance.
- Delivered tasks under strict time pressure to meet funding and product demo deadlines.

### ADDITIONAL RELEVANT EXPERIENCE

### University of Cambridge Technology i-Teams

Cambridge, United Kingdom

Hydrogen from Biomass Project: Team Member

Jan 2017 - March 2017

- · Investigated potential market opportunities for a novel hydrogen production technology.
- Identified market applications in stationary power, transport, and carbon sequestration sectors.
- Conducted interviews with industry experts to understand customer needs in the hydrogen market.
- Project findings were well received by inventors and Cambridge Enterprise representatives.

### University of Cambridge MoTI Consultancy Project

Cambridge, United Kingdom

Interserve DSR Project: Team Member

Jan 2017 - March 2017

- Prepared strategic recommendations for entry into the UK Demand Side Response (DSR) market.
- Developed market overview which outlined flow of value, market size, and market segmentation.
- Conducted interviews with industry experts to develop competitor analysis of the market.

### ADDITIONAL RELEVANT EXPERIENCE

### University of Toronto 12th Annual Hydrogen Design Contest

Toronto, Ontario

Project Manager & Economics/Marketing Lead

Jan 2016 – May 2016

- Facilitated weekly team meetings and was responsible for managing project deliverables.
- Developed a business case for alternative energy applications in a craft brewery.
- Conducted a full economic analysis supporting the team's design which outlined market research findings, revenue forecasts, capital and operational costs, and potential financing options.
- Team won 1<sup>st</sup> place in the final competition for best technical design and business plan.

### **RBC Global Asset Management: Final Year Capstone Project** Team Member

Toronto, Ontario

*Sept 2015 – May 2016* 

- Jointly developed a financial portfolio optimization platform for RBC Global Asset Management.
- Conducted a literature review on existing optimization software languages used in industry.
- Led final platform testing and developed product demo for client presentation.
- Demonstrated the merits of the new software environment which were acknowledged by client.

### **University of Toronto Engineering Finance Association**

Toronto, Canada

*Vice President of Finance (2014/2015), Research (2015/2016)* 

Jan 2013 - Jun 2016

- Recruited and mentored new members in basic financial concepts used for equity investing.
- Worked with sector group to research undervalued companies to present for weekly pitches.
- Optimized the club's accounting methods and unfroze 50% (5,000 CAD) of the club's capital.

### **BP** Institute at the University of Cambridge

Cambridge, United Kingdom

Carbon Sequestration Summer Research Student

May 2013 - Jul 2013

- Developed an image processing technique for analyzing liquid flow in porous rock.
- Led home department initiative in developing summer research program with supervisor.
- Received \$6,000 in funding awards from supervisor and home department to support project.

### **Knox College Association**

Toronto, Canada

Treasurer

Sept 2013 - Jun 2014

- Identified and addressed inefficiencies which recovered \$1,000 of misallocated funds.
- Prepared the club's budget plan in collaboration with Knox College's accountant.
- Established an accounting framework resulting in a 25% decrease in operational costs.

### **Engineers Without Borders**

Toronto, Canada

Vice President of FairTrade Portfolio (2013/2014)

Sept 2011 - Jun 2014

- Organized campus FairTrade awareness and portfolio recruitment events.
- Prepared and judged a FairTrade case competition in collaboration with Social Spark.
- Reached out to local FairTrade businesses for sponsorships and support.

### **SKILLS & INTERESTS**

Languages: English (native), Greek (intermediate proficiency), Mandarin (Donghua University: A1)

Programming Skills: C, Matlab, Python

Office Skills: PowerPoint, Excel, Word, Outlook Interests: Entrepreneurship, Rowing, Wind Surfing LinkedIn: linkedin.com/in/andel-papadopoulos

Final recommendation to enter market through partnership was fully endorsed by the client.

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Consistent presentation makes scanning easy Sample CVs

No space is wasted in the lay-out of this one page CV

**Bullet points** 

start with

and focus

details

active verbs

on relevant

Nan H. Zhang

St Edmund's College, Cambridge, CB3 0BN

Peakside Capital Advisors: Internship - Real Estate Private Equity Requirements include: - Numerical and analytical ability - Strong interest in the real estate private equity industry - Prior related experience in real estate, investment banking, private equity preferred

MINA GRUNWALD

Pembroke College, CB2 1RF • +44 7922 043 238 • minagrun@gmail.com

**EDUCATION** 

University of Cambridge (Pembroke College)

Sept 2016 - Present

Sept 2015 - Present

Oliver Wyman: Entry Level Consultant

Requirements include:

- Initiative, intuition and

creativity with a strong background

in problem solving and analytics

Space not

wasted on

this one

page CV

**Immediate** evidence of

initiative

Advanced Diploma in Economics

Imperial College London Sept 2013 - June 2016

BEng in Materials Science and Management - First Class Honours Awarded Armourers and Brasiers' prize for best final year design study.

European School of Brussels 1 Sept 2007 - June 2013

European Baccalaureate - 10 subjects taught in English and French, 87.6% average.

**EXPERIENCE** 

Founder

IRIS Haemodrone, London, United Kingdom

• Founded a blood transportation start-up working in third world countries.

• Formed partnerships with Doctors Without Borders and Hermes Aerospace Ltd.

• Built a prototype and currently organising research trips to West Africa.

Imperial College London Research Manager

Sept 2015 - June 2016

High Fliers Research Ltd., London, United Kingdom

• Gathered data about Imperial College which was published in The Times.

• Organised and ran 12 research sessions involving 60 students.

• Recruited, interviewed and managed 18 people working as surveyors.

Research Consultant Nov 2015 - Mar 2016

Tectubes, Astorp, Sweden (Largest tube manufacturer in Northern Europe) • Developed a novel production technique for manufacturing food packaging,

cutting costs and production time by 50%.

• Presented the solution to high level managers and executives.

**VOLUNTARY WORK** 

**Business Consultant** 

7-20 June 2016

Mash Foundation

• Worked with 5 local business groups to target areas for improvement.

• Presented reports with tangible objectives to each group.

**UNIVERSITY POSITIONS** 

Women's Hockey Team Captain

Sept 2015 - June 2016

Imperial College London Hockey Club

• Arranged biweekly matches against other universities around England.

• Organised and led a trip to Krakow, Poland.

Second Year Academic Representative

Sept 2014 - July 2015

Imperial College London Materials Department

• Aided in the installation and diffusion of a recording system for lectures.

• Attended monthly meetings with staff to discuss student welfare.

PERSONAL SKILLS

Technical Microsoft Office, MATLAB, SolidWorks, WordPress Languages English (fluent), French (fluent), Polish (fluent), German (basic) Interests Music (Guitar, Drums, Piano and Clarinet), Traveling, Reading

Education 09/16-present

09/13-06/16

09/11-06/13

Work Experience

ST EDMUND'S COLLEGE, UNIVERSITY OF CAMBRIDGE

Cambridge, UK

MPhil Real Estate Finance Predicted result: Merit

Papers include: Real estate development, urban economics, housing & regeneration

GONVILLE & CAIUS COLLEGE, UNIVERSITY OF CAMBRIDGE

Cambridge, UK

Berkshire, UK

Shenzhen, China

Shenzhen, China

Nashville, USA

Cambridge, UK

BA (Hons) Land Economy

Dissertation: An Evaluation of Development Zones in China

Final result: 2.1

WELLINGTON SCHOOL

Maths – A\* Further Maths – A\* Economics – A\* Physics – A

CHINA VANKE 09/16

Summer Intern in Strategy and Investment Department

· Helped update data and information for the monthly analysis reports of the real estate market

• Participated in the discussion of a property development project and prepared for the presentation to senior managers within the team

07/16-08/16

SHENZHEN STOCK EXCHANGE Summer Intern in Marketing Department

· Conducted research to familiarize myself with relevant industries and sectors to build rapport with clients

• Worked alongside senior managers and helped educate potential enterprises about capital markets and IPOs

• Discussed with enterprises about their capital-raising needs and provided advice on specific problems during the process of IPOs

07/15-08/15

GUOSEN SECURITIES CO.

Summer Intern in Customer Service Department

• Overhauled the customer information database to retain most recent entries and make it easier to retrieve data

· Dealt with challenging customers, sought to understand their complaints and directed them to the

07/14

THE SOUTHWESTERN COMPANY Independent Contractor

· Daily 12-hour door-to-door promotion and sales of educational products to local American families

Attended a sales course and developed professional sales skills

• Familiarizing myself with the company's wide range within a limited time period

Positions of Responsibility

09/14-06/15 AIESEC, OUTGOING EXCHANGE

• Responsible for recruitment and gained 200+ new members on the society's mailing list at Freshers' Fair

· Gave presentation of the Cultural Exchange Program to new members and trained new members in using the self-service on-line database system

• Organized interviews to select successful candidates to take part in the cultural program

Collaborated with other AIESEC societies to host nation-wide conferences

Additional Skills

Languages Computing Interests

Native Mandarin speaker; fluent English speaker; native Cantonese speaker Working knowledge of Excel, Word and Powerpoint Chinese Cultural Dancing, Singing, Travelling, Photography

Referees' details available on request

**Does not** waste valuable space giving details of referees these will be requested later in the process

Doesn't assume that the reader will know who this employer is, so adds useful info

# Write your application This section addresses: core principles of written applications personal statements.

# **Core principles**

Virtually all jobs will require you to write a brief piece of text, in full sentences, in support of your application. This text commonly takes the form of a cover letter, a personal statement, or an application form – or perhaps a combination of these. But applicants often ask why they can't just send their CV. Why bother with a written application? How does it relate to the CV?



### You can say why

Your CV can show that you're **eligible** to do a job, i.e. by proving that you meet the essential criteria in terms of skills and experience. And by adapting your CV, you signal your **suitability**, e.g. well-chosen examples and relevant vocabulary show that you understand the work.

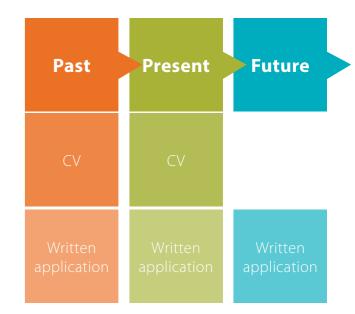
What a CV can't do is explain your motivations and aspirations (**potential**). Just because you can do something, and may even have done it in the past, you might not necessarily find it fulfilling. That's where the rest of the application comes in: it demonstrates to the employer that you genuinely do want the job.

### You can make connections

You can use the text part of your application to make connections for the employer where it might not otherwise be obvious, e.g. by explaining how a particular experience demonstrates one of the skills they're looking for.

### You can talk about the future

CVs document everything that has happened up to the present, but they can't look forward. What ideas do you have for the role? Are there any big changes coming up in this particular sector? How do you see your career progressing?



"Despite the rumours to the contrary, covering letters are indeed read by real people involved in candidate selection and play an important role in decision making."

Recruitment Co-ordinator, Oliver Wyman

# **Writing with impact**

Whatever the specific application you're writing, you need to write with impact. Be direct, factual, and professional. Crucially, you need to ensure that you strike the right balance between talking about yourself and talking about the employer. Make the connections – state how what you are saying is relevant.

### Demonstrate, don't commentate

Give the employer facts and evidence – don't rely on personal opinions to make your case.

Avoid phrases such as these	Why?
"X and Y make me the ideal candidate for this position."	Personal opinion – and quite an arrogant one! The employer decides who their ideal candidate is.
"I have gained extensive experience of organisation."	The adjective 'extensive' is subjective, and the sentence wastes words. Better to say: "I have organised"
"As a [job/position], I successfully honed my skills in X and Y."	Adverbs ('successfully') describe your opinion. Give evidence of success.
"I have excellent communication skills."	Proof is needed. A good way to demonstrate communication skills is to write a good application.
"I am capable of working independently and as part of a team."	This is like saying "I can do everything" – which won't make you stand out.
"I enjoy finding solutions to problems, and I have been praised for my creativity."	Employers will ask whether your solutions are effective. Passive language can be vague: praised by whom?

Bad

'I am well versed in digital marketing."

**Better** 

"I have sought out opportunities to develop my digital marketing skills. For example I interned last summer at XX Gallery, where I developed a new visitor blog and promoted it via Twitter. The blog continues to attract 1000 hits per month."

Why?

- Factual no adjectives or adverbs being used to 'big up' the evidence
- Quanitifiable evidence of success numbers have impact

### Be professional and mature

Writing about your emotions and/or using emotional language can make you sound naïve.

Avoid phrases such as these	Why?	
"I am passionate about international development."	Passion is good, but you can't just say it. What have you actually done with your passion?	
"I have always wanted to work in strategy consulting."	This is unlikely to be true (always?). Focus instead on why you want to work in this sector.	
"I am committed to helping others."	Can you give an example of when you have helped others? Make the connection to the job.	
"As a child, I always loved reading, and this is where my interest in publishing originated."	An example of missing the point: publishing is a business. Show that you understand the sector.	
"Although I have never programmed in Python, I am confident that I could learn it quickly."	Why highlight skills you don't have? And what's your evidence for thinking you could learn it quickly?	

Bad

"I am passionate about helping people to develop their talents."



"As captain of the College's 'lower' boats, I recruited and trained 40 new rowers las autumn. This was the highest number of novice boats since 2009, and more than 50% of the novices decided to continue rowing after the first term."



- Passion is not the same as success.
- without needing to say it trust the employer to understand this.



### Make the links

Explain your motivations – just telling the employer how great they are or borrowing a few slogans from their website is not enough. Make specific connections, e.g.

GSK's work on antibiotic resistance is of particular interest to me because the research project I did last summer with DNDi focused on this issue.

Rather than just why this job would be good for you (e.g. salary, promotion prospects, the chance to live somewhere you've always dreamt of) show how you would be good for them. Make positive suggestions, e.g.

I notice that Boardworks requires someone who can explore new multimedia resources for maths teachers. As a Stimulus volunteer, I helped design an online game for weaker maths groups, which the school is still using.

### Make a real connection

You're trying to make a personal, meaningful connection – between yourself (your talents and aspirations) and the employer (their needs and goals). Don't leave them to read between the lines.

Avoid phrases such as these	Why?
"I would be honoured to join a world-leading organisation such as yours."	This is generic ('world-leading'). It sounds like a line that's being used repeatedly, for lots of applications.
"The opportunity to work under the supervision of world leaders in their field, such as Prof YYY and Dr ZZZ"	A variation on the same theme. Focus on why these supervisors would be appropriate.
"As the global market leader in X, with an unrivalled portfolio of Y and a highly skilled team, your company is the perfect place for me to start my career."	Use your own words. Don't quote straplines or advertising language from the employer's website.
"It would be a privilege to meet you and have the opportunity of an interview."	There's no need to be so humble. Do you need any version of this phrase?

Bad

am excited about the prospect of working in a creative and dynamic environment such as AAA."

**Better** 

"I first came into contact with your organisation when I did a voluntary placement with BBB. I have researched your current projects, and your anti-homophobic bullying initiative closely matches my experience working in schools and with LGBT groups in Cambridge. I am keen to learn more about how you evaluate the effectiveness of these programmes and report on your outcomes to stakeholders and funders."

Why?

- Concrete, tailored this paragraph couldn't be used for different applications
- There is evidence of pro-active research into the organisation, and a meaningful effort to show a match with that employer's concerns.

### Take a lesson from George Orwell

Here – by taking a few liberties with Orwell's famous advice to writers – are some rules for putting together applications with impact:

- Avoid metaphors, colloquialisms, and application clichés.
- Don't use a long word when a short one will do.
- If an adjective or adverb can be cut out, always cut it out. Give facts, not opinions.
- Prefer the active to the passive. Be clear who did what to whom.
- Resist the urge to sound clever. Use common English words instead of academic or scientific jargon.

# **STAR technique**

### STAR: stories with impact

Human beings are drawn to personal stories: when information is presented as a story, we can take it in and remember it more easily, and there's no reason to treat applications differently. Your goal is to pick the most relevant and revealing stories to tell the employer, so that you can show your skills and, ideally, be memorable. The trick is to tell your best stories in the right way.

In a cover letter or statement, you might only have the chance to tell one or two stories, as your most relevant 'highlights'. In an application form, you may be asked to give many more examples. In each case, you need a structure that gets quickly to the point. **STAR** is a widely used structure, especially for competency questions, and it is recommended by many employers.

### Introduction

Least important part - should be as brief as possible.

### SITUATION

- · When? Where? With whom?
- Set the scene quickly.

### TASK

- What were you trying to achieve?
- Knowing your goal helps us judge success at the end.

"Last summer, when I worked in the newly re-opened visitor centre of a local nature reserve, my manager asked me to look into negative TripAdvisor feedback."

### **Evidence**

This will require the most words – it needs to be concrete. Let the employer visualise what you did.

### ACTION

- What did you do? How did you do it?
- Choose your verbs carefully: they need to be precise, relevant to the employer and the competency.
- Break down big ideas, e.g. time management = set and meet deadlines, plan, review, create contingency, etc.
- Emphasise your personal contribution by saying 'I' – even if you were part of a team.

"I analysed the online feedback: the majority of complaints referred to the new layout of the centre as confusing, and another 40% of complaints described the staff as too busy to be welcoming. I recommended changes to the signage in the centre and introduced a large 'start your visit here' banner over the main tills. I also proposed that, at peak periods, a member of staff should be stationed at the entrance to greet visitors warmly and direct them to the right place."

### Conclusion

The essential bit – the proof that you achieved something!

### **RESULT**

- What happened?
- Did you achieve your goal?
- What was your personal impact?

"Both of my suggestions were implemented, and our feedback scores improved from 2.0 to 4.0 out of 5 over the course of two months. I was also voted employee of the month."

If an employer states they want you to be able to learn from your mistakes/reflect on your performance, you could add a second 'R' for Reflection:

- What have you learnt?
- What have you done since? Or what would you do differently in the future?
- This gives you the chance to show your attitude to learning and personal development,
   i.e. you are not complacent, you are continually looking to improve and grow.

 Aim for a good balance in your stories – make sure that they're not all academic examples.
 Numbers have more impact, so quantify what you say as much as possible.

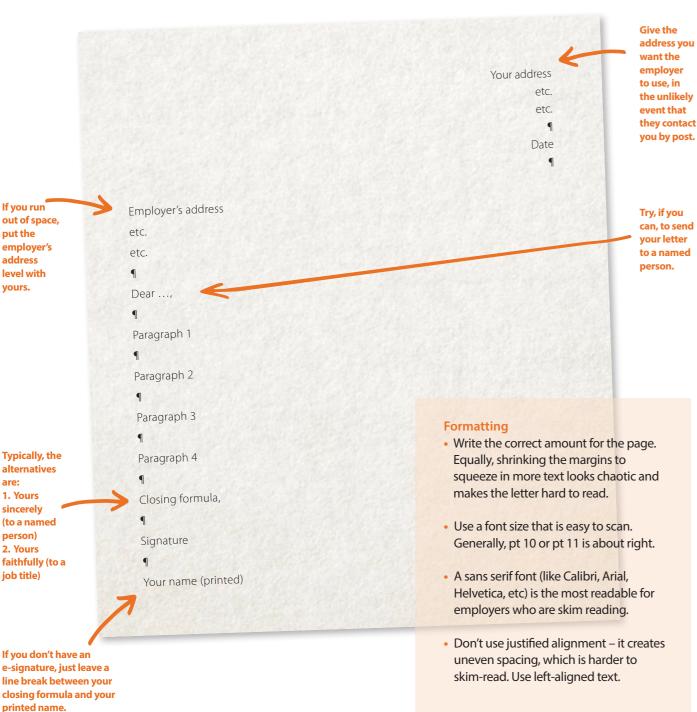
Write your application

## **Cover letters: content and structure**

A standard cover letter should be one page. That's both a maximum and a minimum: write too little and you look like you can't be bothered; write too much and you look like you don't know enough about the job to be able to prioritise.

### **Formalities**

Your letter should conform to the style of a business letter. Here are the conventions in the UK:



### Body of the letter

There are many different ways to write a cover letter, and conventions may differ from sector to sector, so you shouldn't use a one-size-fits-all template for every application.

If you're stuck or writing a cover letter for the first time, then the following structure is a reasonable place to start. It uses a common four-paragraph structure that most employers would find suitable:

Paragraph 1: Why are you writing?

- Include a few key details, e.g. you're graduating from the University of

Paragraph 2: What do you bring to the job?

- Show the research you have done by prioritising the most important skills and experience.
- Give the employer two or three highlights i.e. pick your best, most relevant stories to show where you have had success - especially things that set you apart from others
- Adapt your language to the employer's, e.g. 'self-improvement' or 'continual development' or 'growth mindset'. What do they say?

Paragraph 3: Why do you want this job?

- peers/competitors? Why does that appeal to you?
- Avoid essay-style clichés, e.g. 'Our ageing population is having a growing ! impact on society.' Get to the point more directly.

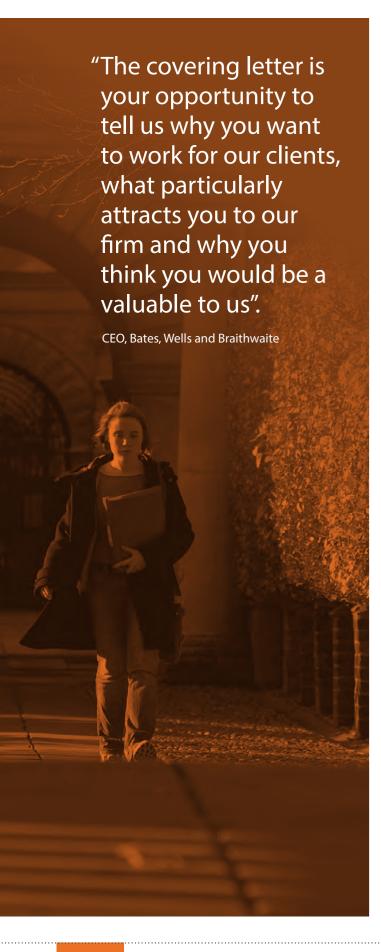
Paragraph 4: Conclusion

"The cover letter is your opportunity to distinguish yourself from the other applicants, and give an impression of your character.

Be positive. Show that you are aware of our business by giving relevant examples of how you have used your skills with accounts of what you've done."

Senior Manager R&D – Scientific External Liaison, MedImmune

Feel free to swap these paragraphs



### Tips on paragraph structure

Just as the cover letter needs to have a strong, logical structure that stands up to a brisk skim-read, each paragraph within it needs to be well crafted.

- Remember that, as ever, the employer won't be reading every word carefully.
- Use an 'hourglass' structure: the most important ideas/keywords go at the beginning and end of the paragraph, with the detail in the middle.
- Each paragraph needs a strong opening sentence

   your most important message. And you need to conclude each paragraph with a strong sentence
   summarise the point you've made in that paragraph, and say why it is relevant to the job.
- An employer reading only the first and last lines of each paragraph should still be able to pick up your key messages.
- Don't start every paragraph with "I" it has a dull, hypnotic effect, and it gives a selfish impression.

### A note about email attachments

If you have been given specific instructions, then you obviously must follow these. If not, you have these commonly accepted alternatives:

1. Send both your CV and cover letter as attachments. In the body of the email, compose a brief paragraph stating who you are, which job you are applying for, and what documents you have attached. Emails that are sent with attachments but no text are likely to be marked as spam.

or

2. Send your CV as an attachment and paste the cover letter into the email. Ensure that you have a professional signature with your contact details. (The only downside with this approach is that you have less control over the formatting than if you attach a PDF.)

Give your files sensible names, e.g. "Amanda Cullen CV" or "FAIRBROTHER George CV June 2017". Make sure you don't accidentally send the wrong version, e.g. "Draft 2" or "Mum's copy".

# **Sample cover letters**

Letter from a fresher during her first term

St John's College College Cambridge CB2 1TP is417@cam.ac.uk

Dear Recruitment Manager,

I am currently in my first year at Cambridge University, reading Natural Sciences, and would like to apply for a Spring Insight internship, as advertised in your Campus outreach through the Cambridge University Finance and Investment Society (CUFIS).

'autobiographical' style works here, but wouldn't be suitable for a finalist I started university intending on being proactive, eager to seize every opportunity which could help me plan my future. Despite my enthusiasm for the sciences, I understand there is a vast range of non-subject-specific jobs which utilise the skills I learn from Natural Sciences. I explored consulting and 'finance' careers, going to multiple company-led events to find out more. The qualitative skills and lack of clear career progression deterred me from consulting, leading me towards Sales and Trading; a quantitative sector where I can really apply the numerical skills I develop during my degree.

Understanding that sales occur quickly, with projects being short-term but intense, motivated me to apply for the Spring Insight week – to develop my understanding of how financial markets work and how companies interact with them on an institutional scale. I confirmed this decision by attending a CUFIS Sales & Trading Simulation, where I traded stocks of playing cards with other students. The fast pace, negotiation and pressure gave me a buzz that I had not experienced elsewhere, and it was invigorating.

Attending nearly 20 CUFIS events this term alone, I have come to understand how I would really thrive in a career in Sales. I flourish under pressure and enjoy rapid progression, and this was made clear to me during my time as Managing Director for a Young Enterprise company last year. My organisation and clear focus helped the team see ourselves develop, from a group of unsure students to a highly successful and confident team. The support from each other within the team gave us all the backing we needed to succeed — a work ethic that Morgan Stanley prides themselves in. The open support was a topic emphasised by Cambridge alumni who I spoke to during the 2016 Career's Fair, and this encouraged me to apply.

I thank you for your time, and very much hope to be invited for an interview.

Yours faithfully,

Ida Schubert

Neat synopsis and shows her focus straight away by mentioning the Society

Demonstrates that she is proactive and motivated

Shows knowledge of the role and programme

Links her research into the role to her motivation for applying

Rowland Chesterton Trinity College Cambridge CB2 1TQ rec73@cam.ac.uk

4 May 2017

Recruitment Manager Social Finance Ltd 131-151 Great Titchfield Street London W1W 5BB

Dear Recruitment Manager,

I am writing to apply for the Impact Incubator internship as advertised through the Cambridge University Careers Service.

The Impact Incubator internship appeals to me because of its focus on finding innovative solutions to social problems and scalable development for charitable foundations. Whilst I was working for Eat United, a Managua-based charity tackling food waste and povertyone of the challenges that we faced was finding a way to ensure our model stayed sustainable as we expanded. This gave me a particular insight into and interest in the problems the Impact Incubator seeks to address. The ethos of Social Finance fits closely with what I want in my career: focusing on the experience of beneficiaries, exploring new ways of achieving social impact, and evaluating them based on outcome and evidence. The Social Impact Bonds in particular demonstrate the difference that new thinking and models of investment can have on the sustainability of charitable efforts by moving away from strictly grant-based programmes, and that is exactly the kind of project I would love to contribute to through this internship.

Being in charge of external marketing and communications with Eat United helped me develop excellent communication and relationship-building skills, including how to address particular stakeholders, and how to appeal to a broad range of audiences using both writing and graphic design. Taking part in the Social Innovation Programme, organised by Cambridge Hub, further built on these skills. My team acted as external consultants for WOUP, a local non-profit producing soup from surplus vegetables. As team leader, I was responsible for communicating with WOUP, making sure that we were fulfilling our brief and managing the team, as well as taking final responsibility for our written report and presentation of our findings.

The greatest opportunity for social impact in the UK today in my opinion, is prison reform and efforts to rehabilitate prisoners and reduce rates of reoffending. We have ample evidence that the current system is not working, and given disproportionately higher rates of incarceration among ethnic minorities, people with mental illnesses and victims of abuse, the existing system serves to perpetuate inequalities and further disenfranchise marginalised people, as well as failing to reduce crime rates and placing a huge financial burden on the prison service. Providing support to people leaving prison can significantly reduce reoffending rates, along with a host of other social problems such as homelessness and drug addiction, which makes it a huge opportunity for social impact.

I am available from 26th June to 27th September, and am interested in working for around three months. I have full rights to work in the UK. Thank you for taking the time to consider my application, and I hope very much to be invited for interview.

Yours faithfully, Rowland Chesterton Explains
what the
team was
trying to
achieve, his
personal
contribution
to it, and
then the
outcomes
produced

Ms H Caseman Dalberg

Dear Ms Caseman,

London

Alians her

values with

those of the

employer,

using her

own words

Gives an

example of

analytical

skills by

describing

one of her

outcomes.

employer's

interests

research

relevant

to this

I am a final-year undergraduate at the University of Cambridge, and I would like to apply for the position of Analyst at Dalberg.

The eradication of poverty and inequality through long-term sustainable development projects is something I am passionate about. Development consultancy appeals to me as I have really enjoyed the analytically rigorous project work that I have undertaken throughout my degree and also the regular interactions with a range of stakeholders as President of Cambridge University International Development Society. I am attracted to Dalberg because of the opportunity you offer to work with both development agents and corporate businesses. I also like the company's ethos of seeking first to improve the lives of the poor around the world, with the making of profit secondary to this.

In 2014 I spent six weeks in Tanzania with the charity Tearfund. Through working with Tearfund prior to the visit I identified that most women's self-help groups lacked a strategic vision for the future. In addition to the trip costs I raised £1300, choosing to allocate £750 to fund a three-day strategic planning conference for the leaders of an 1800-strong group. I actively participated in the conference and was impressed by the plan produced and so therefore decided to give a further £250 to the group. I directed the discussion over the best allocation of the funds unifying a diverse range of people to come to a solution. In January 2017 the First Lady of Tanzania heard about the progress of the strategic plans and has visited the group herself and donated a further £1250 of funding.

My Geography degree has provided opportunities to undertake both quantitative and qualitative research. During my time in Tanzania I conducted a detailed assessment of five women's self-help groups in the Dodoma region (this will form the basis of my undergraduate dissertation). Through the coding of interview transcripts I determined the functions and limitations of such groups as a vehicle for NGOs to achieve development. I found that one very important function is to provide NGOs as well as government organisations with a platform for their activities, including the provision of finance for savings and credit schemes.

As President of Cambridge University International Development Society I have over the last year organised a number of projects and overseen 15 different events in Cambridge. These have involved liaising with key speakers, such as the Traidcraft UK Senior Strategic Advisor. I have led a team of 12 in the taking of strategic decisions. An example was the postponement at short notice of a panel discussion following the unexpected resignation of the main organiser and speaker a few days before the event. I deemed it more beneficial for the society to reorganise the discussion properly and accept the initial disappointment than to attempt to run the event with key people unavailable.

I feel that I have the skills and experience to make a valuable contribution to the work of Dalberg and I look forward to hearing from you with regards to an interview.

Yours sincerely,

Laura James

Strong quantitative evidence of success plus an instantly memorable detail ensure that this applicant

stands out

Selwyn College

14 January 2017

Cambridge

CB3 9DQ

Precise and factual – attributes which the employer is looking for

Applicants were specifically instructed to answer this question

**Drills down** 

into the detail

of a project he

knows about

and connects

experience and

this to his

interests

There was no specified word limit, but he hasn't used that as an excuse to waffle: his answer is 120 words, and the letter still fits on one page

Write your application

Oliver Wyman 55 Baker Street W1U 8EW

26 October 2016

Dear Ms Porter,

The opening

paragraph is

completely

targeted to

this one firm,

showing that

the letter has

been carefully

tailored

I was pointed towards the graduate opportunities at Oliver Wyman when I attended a presentation by Ms Smith, Mr Christofi and Mr Pearmain at Cambridge on 24 October 2016. I had previously read the report by Oliver Wyman regarding Brexit through the Financial Times and was impressed by the concise and convincing way in which it was written. These experiences, alongside the global reach of Oliver Wyman, have motivated me to apply for the position of Entry-Level Consultant, as I can see the work is both stimulating and demanding.

I hold a First Class BEng in Materials Science and Management from Imperial College London, and I am currently enrolled in the Advanced Diploma in Economics at the University of Cambridge. I have strong analytical, presentation, and problem solving skills, developed partly through weekly lab experiments and reports at Imperial, but mostly through professional experience. For example, when working with Tectubes, the largest plastic tube manufacturer in northern Europe, I presented a practical solution to cut manufacturing costs and time by 50% to senior executives. Thanks to this experience, I am confident working alongside senior executives to implement significant changes quickly, a key part of Oliver Wyman's success. I have also developed strong teamwork and leadership skills through my participation in entrepreneurship projects at university, and my role as Research Manager for High Fliers Ltd. In this role, I recruited and managed a team of 18 surveyors. Despite an initial struggle for some, everyone ultimately met their targets as I was quick to provide the necessary guidance. Balancing this work alongside my studies and captaincy of the women's hockey team, I learned to manage my time effectively and prioritise tasks.

The fact that Oliver Wyman combines rigorous analysis with original perspectives to create an entrepreneurial environment is a great motivation for me. Having created a start-up (IRIS Haemodrone) at university, which has developed a method for transporting biohazardous material in developing nations using drones, I know that I am ready to tackle challenges with innovative solutions. Through this work I have also been exposed to many facets of business, and experienced first-hand the need to create a strong business strategy and adapt to changing environments. For example, when one of IRIS's key partners in Spain dropped out for personal reasons, I worked quickly with my team to formulate a new strategy that still achieved our goals. This taught me to view problems from different perspectives and be considerate of a variety of approaches, a skill which I feel is crucial if one is to create truly comprehensive and customised solutions as Oliver Wyman does.

Through my work I have developed a broad understanding of business and management. Working in different countries has convinced me that I want to explore more of the globe and experience how different cultures function. I hope to use the knowledge and the skills I have gained to further impact and explore businesses around the world as part of Oliver Wyman.

Yours sincerely,

Mina Grunwald

Deft segue experience to professional achievement, showing how both are germane to the firm's core competencies

**Unpacks** her in relevant terms and demonstrates a willingness to learn

from academic

**Future Policy** Samuel House 6 St Albans Street London

SW1Y 4SQ

**Caroline Trommler** 35 Bicester Road Cambridge CB4 4AJ caroline.trommler@outlookmail.com

8 September 2016

Dear Shama Patel,

I am writing to apply for the role of Research Volunteer with Future Policy, which was recently announced on the W4MP website.

Having just completed a degree in Philosophy at the University of Cambridge, I am now looking to develop a career in public policy research. This decision is grounded in my interest in socio-political issues and in my desire to bring my analytical skills to an applied context. Future Policy offers this combination of a practical orientation with a research-driven, intellectually challenging approach and is, therefore, exceptionally appealing to me. Your stress on both the generation and the implementation of ideas makes it all the more attractive.

More specifically, I am interested in your belief that businesses can be successful in the long term only if they take up social responsibility not only for their own employees, but also for society and the environment. During my Philosophy degree, I studied the relationships between ethics and organisations: corporate responsibility, questions about justice and trust, and accountability. Given my philosophical perspective on these issues, I am keen to learn more about your approach to the relationship between economic success, societal well-being and sustainability, but am also eager to deepen my economic understanding. Working as a Research Volunteer within your organisation, assisting with projects such as 'Tomorrow's Force for Good' or 'Tomorrow's Owners', presents an exciting opportunity for me to take theory into a practical dimension and gain hands-on experience in policy research.

In addition to the philosophical knowledge that I would bring to Future Policy, my studies have trained me in analytical thinking, the development of original, creative ideas, and clear and concise communication. Likewise, I have often conducted systematic literature searches. This allows me to 'burrow down' to the heart of the matter and ask the key questions, but also to penetrate unfamiliar fields quickly and discuss complex matters in accessible ways. Having previously worked in several customer-facing roles and liaised with stakeholders to deliver projects to completion, I can balance the independent, self-motivating style of academic study with teamworking skills and adaptability. Finally, good organisational skills have been vital in my co-organisation of conferences, working to deadlines and coping efficiently with heavy work-loads.

I am confident, therefore, that I could be a valuable member of your team. Please note that I am available to work immediately, and I enclose a copy of my CV.

Yours sincerely,

Caroline Trommler

**Explains** transition from Philosophy to social research

Focuses on relevant aspects of her studies which may not be obvious

69

**Evidence** 

of careful

research into

the kind of

projects the

employer

is currently

Turns a possible

negative

unemployed)

to an asset

(available immediately)

(being

undertaking

# **Speculative applications**

Not all jobs are advertised, and some roles are created for the right person. If you limit yourself to applying for advertised positions, you might be missing out on an unseen job market. In fact, it is the norm in some sectors for applicants to contact potential employers speculatively.

There are lots of ways to do this. Here are a few ideas for you to consider:

# Ask around (widely)

Do you know anyone who can help you?

Does anyone you know have a contact who could help you?

What about friends, family, people you've met at careers events, etc?

# Find Cambridge alumni

GradLink enables you to search for friendly Cambridge alumni, all of whom have voluntarily registered. Ask whether they can help to introduce you to someone in your chosen sector.

Type the name of the employer into **LinkedIn**. Who comes up? Is there anyone you could connect with? Ask for an introduction

Look for similar employers: do they have jobs? What skills or experience are they asking for?

### **Check the archives**

You can search for employers or types of job in the Vacancies & Opportunities archive on the Careers Service website.

Have they advertised before? What job was it? How recently? Did they find someone? Was there a named contact?

### **Use social media**

Do their employees tweet or blog? What are they writing about? Can you connect with them?

Top tip: don't just get in touch out of the blue asking for something. Social media works best by having a conversation, e.g. can you send a link or article of interest to them? You might find a more senior vacancy or one in a different team which would give you a reason to get in touch.

# Create a role for yourself

This is more realistic in some areas (e.g. tech start-ups). Employers can't usually create a role for you out of goodwill. You have to be able to show that you can bring something to them:

- What are they working on? What are their needs?
- Do they have any on-going projects that need some extra help?
- If so, what kinds of skills are they looking for?

### **Learn to listen**

When you find contacts, the key is to listen more than you talk – at least to begin with. Think of it more as research (let them talk about themselves) than as marketing (you talking about you).

### Draft your speculative application

The structure you use will depend on the kind of speculative approach you're making, what you're asking for, how you found them, and so on.

Email is probably the most common medium. Remember that most people get far too many emails, so they are often reading in a hurry, and they're just as likely to be on the move, reading on their smartphone, as they are to be sitting at a desk. In other words: get their attention (in the right way) and get to the point.

### What to say

On pages 72-73, overleaf, are some sample speculative emails. They all address the same three points:

# Why them?

Be interested in the employer.
What do they do (how do they do
it) that makes you want to work for
them? Are they needing anything
that you know of?

### Why you?

Introduce yourself quickly and effectively. What is the most relevant 'headline' about who you are and what you have to offer?

### What are you proposing?

Make a clear proposal or request. Help the employer to understand what you want - that's part of being professional and not wasting their time.



Top tips

It's often worth including your CV as an attachment – it acts as a summary of who you are. For that reason, make sure that you have tailored it to the employer as much as you can, just as you would for a standard (non-speculative) application.

### The real goal of a speculative email

- Remember: an email can't clinch the deal for you. You won't persuade someone to give you a job or create a role for you on the back of a few brief lines.
- What you are trying to do is give them a reason to get back in touch. Make the employer see that it's worth having a further discussion with you about your skills and ideas.
- Think of it as opening the door...



Write your application

# Sample speculative emails

Subject: Request for work shadowing following your talk at Cambridge

Dear Ms Takane,

Thank you very much for the talk you gave at the careers panel on journalism last week. I was inspired by the new developments in data journalism that you were outlining and the need for journalists to have coding skills to extract data for news stories.

I am currently in my first year at Cambridge, reading English. I have already started writing for Varsity and have had two articles published. Following your talk, I signed up for an Introduction to Coding course with the University IT training department. I thoroughly enjoyed it and I have managed to write some simple code on graduate destinations for English students.

Might it be possible to undertake some work shadowing in your team at Channel 4 News, as I would greatly appreciate the opportunity to learn more about data journalism? I am free any time between 20 March and 15 April 2017.

Thank you once again for taking the time to come and talk at the Careers Service last week.

With Kind Regards, Marina Arnaud

Request for internship in your marketing department

Dear Mr Sokol,

I noticed that you are currently advertising for a Sales and Marketing Assistant for your legal publishing list. This vacancy caught my eye because I am studying law at Cambridge University and am interested in a career in legal publishing. I was also attracted by the European focus of the role, as I spent a year working in France before coming to university, and I speak fluent French.

As I am still in my second year, I am not in a position to apply for this full-time job, but I wondered whether you might consider my undertaking an internship with you this summer?

I attach my CV which outlines my experience in sales and marketing so far.

I look forward to hearing from you, Francis Ansell

Subject: Request to help with your research on Ebola

Dear Professor Kupizewska,

I am currently in my final year, studying Natural Sciences at Cambridge University, and I have chosen papers that focus on infectious diseases. I am especially interested in the spread and containment of diseases such as Ebola. My supervisor, Dr Ariane Caldwell, mentioned your research into the spread of Ebola through the gorilla population in Democratic Republic of Congo. I read the papers you wrote in BMJ Global Health on this topic with great interest.

My hope is that I can start a PhD in this field in 2018, and in the meantime I would very much like to gain some research experience in this area. I wonder if you would consider my joining your team as a research assistant for a few months after I graduate this summer?

Attached is my CV, which outlines my lab experience.

Yours sincerely, Nathan Li

To: a scientific research group

broadcaster

To: a news

To: a publishing



### If you don't hear back...

see how this is done in reality.

Best wishes,

Susan Ordette

If you don't get a reply within a couple of weeks, it's OK to follow up politely. How you phrase the follow-up depends on the kind of conversation you had with your contact and what sort of person you think they are.

Subject: Offer of help for speech synthesis project

Your contact Tom Appleby recommended that I get in touch with you after a recent conversation about firms

Tom mentioned that you are in a growth phase at the moment, and might be looking for some extra help. In

particular, he mentioned that you are developing a new speech synthesis product, which is an application area that

I appreciate that you may not have any roles available at the moment, but if there were scope for helping you on a short-term project basis for a few months, I'll be in Cambridge until September. I feel I could add value immediately,

given my relevant skills and my understanding of the issues in building speech synthesis products. I'm now keen to

specialising in speech recognition technology and natural language processing.

I'm especially interested in, and researched for my final-year project.

Please let me know if I can be of help to you this summer.

Dear Shona,

learning and statistics.

- Be polite. In fact, be extra polite. Most people read their emails in a hurry, and tone often gets misconstrued: "I haven't heard from you yet" is factual, but it could sound aggressive or accusatory. Better: "I'm writing to ask if you've had chance to consider my email..."
- Say something else. Since you applied, have there been any news articles, blog posts, or other items of interest which you could share? It shows that you are informed and ready to make a contribution.
- Summarise briefly why you wrote in the first place, i.e. what you are asking for and how you think you can assist that employer with their work
- Try another method. Could you follow up by phone? Or would sending your contact a letter through the post get you noticed?

I just graduated from Cambridge with a degree in Linguistics, where I specialised in computational linguistics and NLP. Alongside my course I've been improving my programming skills in Python and doing self-study in machine

To: a tech firm

"Keep it short and don't be afraid to send it again a few days later if you don't get a response.

Think about how else you can get through to them – are they on Twitter or LinkedIn? Persistence is key – it means you are serious!"

Head of Media & Communications at the GAVI Alliance, Geneva

# **Application forms**

### Employers use them to:

- ask the specific questions that they want answered, especially in the form of competency questions
- improve objectivity by getting everyone to submit the same information
- improve the efficiency of the selection process
- increase the chances of inviting the 'right' candidates to interview...

...and because the employer must be expecting a high volume of applications. Even big corporations who have graduate schemes and receive thousands of applications per year might have teams as small as two or three whose task it is to read all the application forms.

### **Get prepared**

- 1. Print out the whole form if you can and read it carefully. If you can't print it out, make a note of all the sections and questions.
- Research the role, employer, sector. See pages 26-27 for more advice on the kinds of research you should be doing. Make a list of keywords and verbs which the employer uses, so that you can speak in their language.
- Start planning your responses to the competency questions:
- Prioritise situations which are directly relevant to this employer. But nothing is invalid: academic work, extra-curricular activities, formal work experience, summer jobs, volunteering and work shadowing, etc.
- Try to pick recent examples, e.g. if you're a finalist, you should generally aim to use experiences that have happened since you left school.
- 4. Use STAR(R) (see page 61) to organise your ideas into factual, concise stories that show quantifiable evidence of success.

- 5. Check the balance of your evidence how well have you distributed it throughout the form?
- 6. Leave tricky sections till last, e.g. 'Anything else you'd like to tell us?'
- You shouldn't leave this blank it looks like you're not interested
- Structure your answer clearly
- Don't just summarise what you have already said
- Focus on evidence
- Avoid lists
- If you need to, use the opportunity to explain disappointing grades, lack of relevant experience, a date gap, etc.

### Complete the form

Check whether you can save the form and come back to it later, or whether you have to complete the whole thing in one sitting. Give yourself plenty of time.

"Always ask yourself, "Is my answer interesting?" and remember that you want to stand out from the crowd. If you are bored, the chances are the recruiter will be too."

Graduate Recruiter, Deutsche Bank

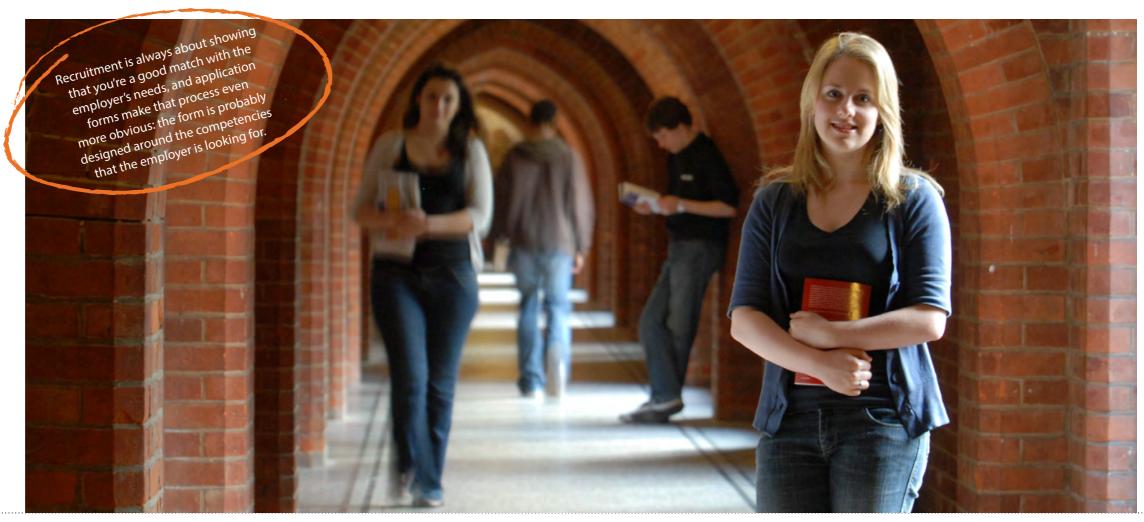


### Top Tips

- Avoid ambiguous phrases 'a number of', 'a wide variety of', 'extensive'.

  No two people will interpret these phrases identically. Say what you mean: quantify.
- Get the most relevant keywords into your answer in the first sentence.

  Hook your reader at the outset don't save it to the end.
- Don't leave lots of blank space or unused characters in any box. It could look like you were just in a hurry.
- Try typing your answers into a Word document first so you can edit and spellcheck them.



# Sample application form answers

On these pages are some excerpts from successful application forms. Note how the applicants tell factual, evidenced-based stories and, where possible, use numbers to back up their case.

### **CAREER MOTIVATION**

Why did you choose the specific business area to which you have applied? Why do you think you will succeed in this area?

The fast-paced working environment and my enthusiasm for markets make Sales and Trading a natural choice for me. My enthusiasm comes from seeing how major events change the financial landscape, e.g. record low 10 year gilt yields after Brexit. Being in markets would put me in the middle of the information flow of the financial world.

The challenge of each day would fuel my competitive streak. Pushing myself constantly to improve is part of my nature – whether in sport, education, or work. For example, I was the first person from my school to get into Cambridge for a decade.

The strong quantitative skills that I am acquiring through a rigorous maths degree would be invaluable on the trading floor. An understanding of the models would aid me in making the quick decisions required. I have strong teamwork skills, having been part of various sports teams including being captain of my college hockey team.

### **TEAMWORK**

Tell us about a time you worked in a team.

As an intern at Nageem economic consultancy for six weeks in summer 2016 I worked in a team of four, headed up by a senior partner. In one project for a German Bank we were asked to analyse trends in the pharmaceutical sector. My role was to research two FTSE companies. I set up meetings with and interviewed investors and senior executives, communicating this information back to my team in weekly presentations. I revised my analysis according to feedback from other team members. The project was completed two days ahead of schedule. My research was incorporated into the final report for our client, who has since commissioned Nageem for further projects. During my last week, I chose to work longer hours to correct errors I had found in the contact database, to write a "quick guide" for interns and to help cover for one of the team who was ill.

# INFLUENCING, COMMUNICATION AND WORKING WITH OTHERS

Describe how you achieved a goal through influencing the actions or opinions of others (perhaps in a team context). What were the circumstances? What did you do to make a difference? How do you know the results were estisfactory?

In my capacity as president I worked with my student committee to develop the boat club by recruiting and training new members, fielding competitive crews and investing in new equipment.

I fostered a team spirit by working with the committee to devise a strategic plan with clear short and long-term objectives. I met regularly with the committee to provide encouragement, to discuss their concerns and to share my own experiences. I also secured expert advice from other coaches to help us devise a tailored training plan for a student with physical disabilities. Teaching the student to row was a difficult but rewarding challenge.

With the help of a team of five, I planned and hosted a 'beer + pizza' fundraising event for 60+ guests. I also successfully pitched a proposal for a loan of £1,500 to purchase three rowing machines at a meeting of the college's students union.

I used my personal rapport with the college's porters, catering and bar staff to improve the club's relationship with the college. I consulted with them as part of the preparations for the club's termly dinners and negotiated compromises that were beneficial to both the college and the students.

# PLANNING AND DELIVERY OF WORK

Describe a challenging project, activity or event which you have planned and taken through to a conclusion. Include your objective, what you did, any changes you made to your plan and state how you measured your success.

Since the beginning of my fourth year I have been head of the sponsorship committee for the Cambridge International Student Film Festival. The aim was to double the scale of the festival, in terms of number of applicants to the awards, audience numbers, and the overall profile of the festival. As head of the sponsorship committee it was up to me to source the funding from appropriate sponsors, to enable this. Initially, the committee targeted a wide range of industries, but when it became clear that film related companies were by far the most likely to provide sponsorship, I reallocated members of the team to focus specifically on them. With persistent calling, emailing and persuasion I gained six sponsors, such as the BFI. Personally, this project was a major success because I developed my skills in people management, particularly through having to motivate team members to persist with cold calling. I also gained invaluable experience of the meticulous planning and strategising necessary to organise such a large event. However, the most tangible measures of my success were the £16,700 raised, and the smooth running of an effectively budgeted festival, with over 2100 attendees.

# ANALYSIS AND USE OF INFORMATION

Describe a time when you have had to assess and interpret information to identify issues or problems. State how you decided on the critical issues, what you did and what your solution was.

For five weeks, I interned in the International Arbitration department of a Moscow-based law firm. I was tasked with finding precedent cases to support arguments the lawyers wanted to use in cases and deals. Further, I carried out administrative tasks – from organising a lecture to preparing bundles of authorities for court. I also translated legal documents from Russian to English.

To research cases I used online legal databases and paper filing systems to source precedents. I used practitioners' textbooks to find practical points that would be useful in the course of cases. To translate, I applied language skills which I had developed both at school and during my year abroad, and I compiled a record of technical vocabulary as I went.

My translations as well as my research into complex precedent cases and rules facilitated the progress of cases spanning several national jurisdictions. On one occasion, my research resulted in finding a case that was used to clarify the central issue in an important deal. This contributed materially to the successful sale of a large property.

### **HOBBIES, ACTIVITIES AND INTERESTS**

Please provide details relating to your hobbies, activities and interests. Also include any additional information you think is relevant to your application, including positions of responsibility, membership of any student or other organizations, travel experience or scholarships.

At school I was in charge of the Maths Outreach Programme, which involved leading a group of tutors to help younger students who were struggling with their maths work. I recruited 16 tutors, the highest ever number, which meant that we were able to support 40 students. We met regularly to discuss ideas for teaching complex maths problems. This experience has improved my communication and leadership skills, which would be invaluable at [name of firm].

I have a passion for learning languages, having taught myself conversational Welsh from scratch, and I would be glad to learn a new language if I were to work in a different country. This makes me versatile, happy to move to suit the firm's needs.

For three years, I have been a member of my local roller-skiing club, which I helped to co-found. We sourced a coach and persuaded him to come up from London to run four free taster sessions, so that we could generate interest in the sport and bring in new members. We are now up to 25, and our club recently took part in a long-distance event at Eton Dorney race track. I came first in my age group.

### **Personal statements for Masters courses**

Statements for postgraduate study vary widely from course to course, university to university, country to country. You need a different statement for each postgraduate application.

It's essential to do your research into what's required on a case-by-case basis. Most institutions give advice to applicants on their websites.

Some courses, e.g. 1+3 PhD programmes, ask for a research proposal, which is not the same thing as a personal statement. Check out the Careers Service website for advice on such applications.

### Changing direction?

Lots of people use the opportunity of postgraduate study to change direction and switch to a different field. If you are doing this, you need to explain that transition by, as far as possible, showing it as a logical evolution:

- What skills or knowledge from your previous academic study will be helpful for this course?
- Why are you changing field?
- How does this transition and hence this specific course – fit with your career plans?

### Introduction

Set out what you are applying for, as well as the 'headlines' from your argument about what makes you a good candidate for this course, and introduce the structure of what is to follow.

### Discussion

Personal statements typically answer the following questions:

- 1. Why do you want to study this specific course at this specific university?
- 2. How does this course fit your skill set?
- 3. What makes you stand out from the other applicants? e.g. work experience, membership of societies, published or presented papers, awards or prizes
- 4. Who or what have been your main academic influences, and why?
- 5. How does this course fit with your career plans?
- 6. What else can you contribute to the department/university?

It can help when you start drafting your statement to have a cynical reader in mind. Imagine that you have to win over a sceptic who thinks that you're applying to do a Masters simply as an excuse to stay at university for a little longer and to put off choosing a career. How are you going to convince them that your reasons are better than that?

### Conclusion

Sum up your main points and reiterate why you want to study this particular course, at this particular university.



### Top tip

A personal statement should 'feel' academic, i.e. a factual document with an introduction, a well-structured discussion backed up by evidence, and a clear conclusion.



### Reality check

Getting a place on a Masters course isn't just about having the top grades. Admissions tutors will also want to see that you have the right mindset for postgraduate study:

- They will be interested in your specific subject knowledge and skills, but admissions tutors will look at these in the context of your broader academic/scientific skills, e.g. critical analysis, independent thinking, time and information management, written communication.
- Tutors will also want to know why you think that postgraduate study is the right career decision for you.



Statements in support of job applications are effectively cover letters that aren't addressed to anyone – i.e. you can omit formalities like addresses, names, etc.

Unless there are specific instructions about length, you should aim to write roughly one page (350-500 words or so).

You can organise your content by using a similar structure to a cover letter (see pages 62-63), and you should aim to write with the same sort of impact (see pages 58-61).



### Writing tips

- Use short sentences: 25-30 words is a rough maximum. Show that you can express your ideas with clarity and precision.
- Treat academic and scientific jargon with caution. Not all readers will be admissions tutors, and not all admissions tutors will be experts on your subject – don't alienate them with unfamiliar language.
- It's OK to use headings as a way to break the statement up into sections, e.g. 'Why [course name]?' 'Why [university name]?', 'Academic credentials', 'Career aspirations'.
- Use a factual, causal sentence structure: statement + evidence

'My plan to study Public Health stems from my research into how long-term mental health conditions affect patients' personalities, which I carried out for one of my third-year modules. This interest came from my voluntary work last summer with the charity Mind, where I provided home support for people with long-term depressive illness.'

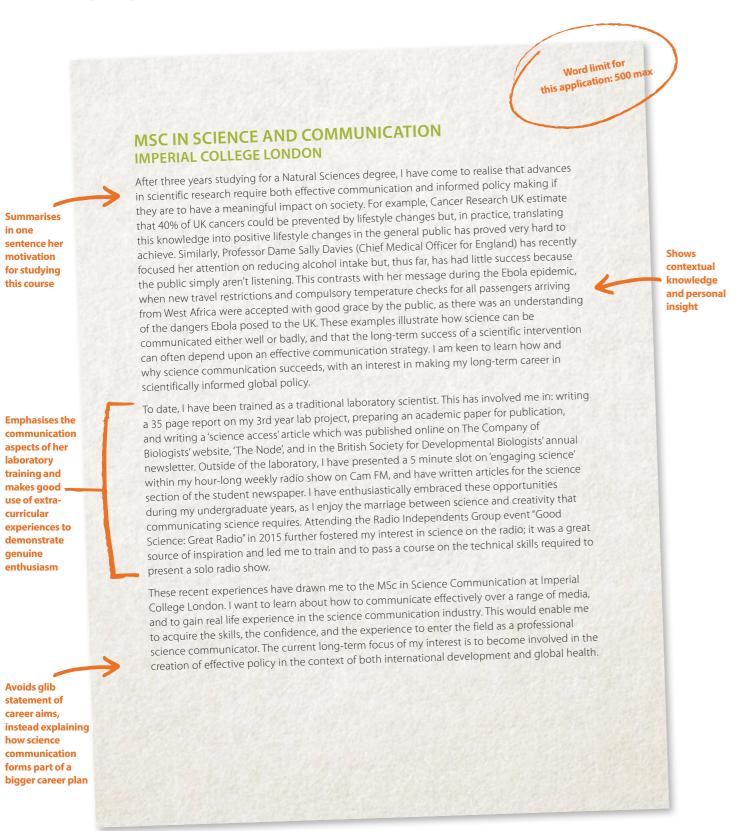
### Three common mistakes to avoid

- Clichés e.g. 'I have always wanted to study [subject]' or 'My passion for [subject] goes all the way back to my childhood...'
- Impersonal statements about your subject

   e.g. 'Climate change is the most pressing issue for contemporary society' or 'History is key to understanding the big questions of the present'.
- Generic phrases about the university or course

   e.g. 'I was inspired by [the course's] world-famous teaching staff and the first-rate facilities available' or 'The reputation of [the university] for cutting-edge scientific advances is my chief motivation for applying...'

# Sample personal statements for Masters courses



# MPHIL IN EUROPEAN LITERATURE & CULTURE UNIVERSITY OF CAMBRIDGE

The MPhil in European Literature & Culture is especially attractive to me because, as a taught course, it is expressly geared towards providing the core critical and theoretical tools needed for detailed study of particular elements in European literature, and towards their application in a specific research project. It builds directly on the twentieth-century paper that I undertook in my final year: there, I was struck by the consequences of postmodern theory; the self-deconstructing, self-betraying nature of language, and how this decentres our notions of truth. I am fascinated by the application of this theory to gender and sexuality, and the ways that this has problematised our conceptions of sex, gender, and desire. Having looked into constructions of 'femininities' in 1980s German-language women's writing (Christa Wolf's Cassandra and Medea; Elfriede Jelinek's The Piano Teacher), I want to look now at depictions of male identity, both through the eyes of male and female authors, and issues of alternatively gendered roles (e.g. Lightning out of a Blue Sky). In the longer term, I intend to pursue a career in academia, in a teaching role, because I believe that it is still critical to teach students how to explore and pressurise so many of our powerful cultural and psychological norms.

The taught framework of the MPhil provides maximum opportunity to develop my academic interests. The core course on Critical Theory provides an overview of, amongst others, the philosophy of Jacques Derrida, feminism, and queer theory – all of which relate directly to my proposed dissertation. Of the optional courses, I intend to take 'Text & Society in Renaissance Europe', which, although less modern, deals none the less with fundamental gender issues (e.g. the querelle des femmes and women's writing about the Reformation). I will also study 'Memory & Subjectivity in the German Novel', looking at constructions of narrative using theories from the course (e.g. Freud, gender theory). My course options thus provide a broadbase knowledge which leads into my proposed dissertation: I will question the function of gender as defining a distinctive subjectivity in the work of modernist authors such as Franz Kafka and Thomas Mann. In Gender Trouble, Judith Butler suggests that the concept of true, biological sex is a cultural myth, and that repeated gender acts can clash with, as well as affirm, gender identity. Where can similar patterns be seen in the modernist literary canon, so frequently a site of conflicted, fractured psychologies? When biology itself starts to break down, what is left of once-comforting ideals such as the neat binary of man and woman? Where, in other words, is the body in all this rethinking, reshaping, and refiguring?

My undergraduate degree provided solid training in how to go about an individual research project and how to keep sight of the primary text when secondary sources are used. My year-abroad dissertation focused on Martin Luther: not on his theology per se, but on his vernacular translations of the Psalms and on the way that he served, for his followers, as a guarantor and something approaching a co-author of the biblical text. In my optional papers, spanning from the Renaissance all the way to the modern day, I always tried to contextualise my understanding of chosen texts by reading widely in the historical and theoretical background. Moreover, I worked for a few weeks in the Faculty Library at the end of my final year, so I have useful knowledge of the collection and how to access it.

Both in terms of content and structure, the MPhil in European Literature & Culture is the right next step for me, as a bridge from my undergraduate degree towards a PhD that brings German modernism together with contemporary gender theory.

Succinctly sets out reasons for choosing this course, intellectual aims, and career aspirations

Leaves just enough space for a proper conclusion

81

detailed

knowledge

structure

optional

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**Addresses** 

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# Not sure how to talk about...

### Disability

There is no 'one size fits all' approach. Some disabilities have no impact on careers at all, meaning that no additional planning is needed. For others, a greater degree of discussion or planning may be beneficial. Whatever your situation, we can work with and advise you to help make the transition into the workplace as smooth as possible.

Detailed advice can be found on our website: www.careers.cam.ac.uk/Disability/index.asp.

### **Disappointing results**

- If you have better subsequent results, then just put those.
- You could specify, alongside your overall grade, papers or options where your results were better.
- Put more emphasis on other achievements and work experience. Does 'Education' have to be the first section on the CV?
- If you exclude grades completely, the reader will probably assume the worst.
- More advice can be found on the Careers Service website (search under 'D' in the 'Website A-Z').

### **Tricky issues**

Your application is part of your contract of employment, and for that reason it must be truthful. False information given at application stage could provide an employer with legitimate grounds to fire you, and employers do often check the details of what applicants say about themselves. Having said that, there is such a thing as too much honesty: don't dwell on perceived negatives; accentuate the positive side.

### Gaps and breaks

The best approach is usually a simple statement, with a positive slant where appropriate. For example:

- Glandular fever, now fully recovered
- Intermitted for health reasons (2 terms)
- Career break (12 months): travelling in South Fast Asia
- · Full-time carer for family member
- Parental leave (6 months)
- 3 months' full-time job-hunting

For any issues raised on this page, or indeed in this whole book, ask a Careers Adviser if you're stuck.

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Slaughter and May Sparx Ltd

Stephenson Harwood

Strategy&

Sullivan & Cromwell Taylor Wessing Teach First

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Tessella Ltd

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White & Case

Winton Capital Management

Withers LLP ZS Associates



# **GET READY** TO APPLY

The Careers Service works with you to prepare for your future. Our team of experienced and impartial professionals are here to support you at Cambridge and beyond.